

TO: Pierce Dealer Network  
FROM: Todd Miorin – Sr. Director - Product Safety & Reliability  
Kristina Spang – Vice President, Aftermarket



DATE: December 2024  
SUBJECT: Recall Notice: **NHTSA 24V905 / Pierce 74B337**

## **VEHICLE SAFETY RECALL DEALER NOTIFICATION – IMPORTANT**

Pierce has decided that certain 2023-2024 Velocity, Enforcer and Quantum vehicles manufactured between March 20, 2023 and May 22, 2024 fail to conform to Federal Motor Vehicle Safety Standard number 571.120 “Wheels & Rims – Other Than Passenger Cars”. Specifically, vehicles shipped from Pierce with front steer axle wheels / rims of a width not in conformance to the tire manufacturer’s specifications. Tires which are incorrectly sized to their wheels / rims may impact the vehicle’s performance and in an extreme case may separate from the wheel, potentially increasing the risk of a crash.

### **VEHICLES INVOLVED**

The vehicles involved are certain Velocity, Enforcer and Quantum models manufactured between March 20, 2023 and May 22, 2024. There is a total of 8 affected vehicles in the field.

Involved vehicles have been identified by Pierce job numbers and are listed on [Pierceparts.com](http://Pierceparts.com). Owner name and address data will enable dealers to follow up with owners involved in this campaign after Pierce has issued the customer notifications. Pierce has identified these vehicles based on build orders.

Customers can continue to keep their vehicles in service until the repair is completed.

### **DEALER RESPONSIBILITY**

All repairs will be carried out by an authorized Pierce service representative. However, it is the Pierce dealer’s responsibility to support the customers on the defined list and to encourage the apparatus owner to schedule a service appointment to have the front steer axle wheel / tire assemblies and the tire information label replaced. Please make sure the customer is aware the remedy will be provided by Pierce without charge.

It is a violation of Federal law for a dealer to deliver a new vehicle covered by this recall notice under a sale or lease until the defect has been remedied.

Thank you for your support and understanding. If you have any questions, please feel free to contact me at 920.502.3139, or Kristina Spang at 920.832.3683.

Sincerely,

A handwritten signature in blue ink that reads "Todd C. Miorin".

Todd C. Miorin

Sr. Director - Product Safety & Reliability