## INTERACTIVE NETWORK

### Next Unread Message

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Sent on	12	03	2024	Expires on	02	04	2025	
From	Brad Ortloff, Manager of Auto Campaigns and Recalls							
Subject	Stop Sale/Safety Recall: 2023-25 Passport, Pilot Fuel Tank Fill Pipe Inspection							

DATE: December 3, 2024

TO: All Honda Sales, Service & Parts Managers, and Personnel

- FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls
- Re: Stop Sale/Safety Recall: 2023-25 Passport, Pilot Fuel Tank Fill Pipe Inspection

On November 27, 2024, American Honda notified NHTSA of a **stop sale** and **safety & noncompliance recall** for certain 2023-2024 Passport and 2023-2025 Pilot units. During manufacturing, the fuel filler tube may have been improperly installed to the filler pipe. An improperly installed fuel filler tube may separate during a collision, causing fuel to leak, increasing the risk of fire and/or injury in the presence of an ignition source. **Refer to your eResponsibility report or perform an iN VIN status inquiry to determine which units in your inventory are affected.** 

### **REPAIR**

Inspect the fuel filler tube and, if necessary, properly connect it in place.

### PARTS

No parts are needed for this recall.

#### <u>TOOLS</u>

There are no new special tools needed for this recall.

#### SERVICE BULLETIN

Service Bulletin 24-133, Safety Recall: 2023-24 Passport, 2023-25 Pilot Fuel Tank Fill Pipe Inspection posted to the Service Information System (SIS) as of December 3, 2024. It includes inspection, repair, and warranty claim information related to this recall.

## **CUSTOMER NOTIFICATION**

American Honda expects to begin customer notification in early January 2025.

As always, perform an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.