



Audi

AUDI DEALER COMMUNICATION

Repair Available – Safety Recall 93AA / High-Voltage Battery

This notice is for: All Dealer Personnel

Date: April 21, 2025

Issue: In rare circumstances the high-voltage battery modules may experience a thermal overload possibly resulting in smoke or fire. Defective high-voltage battery cell modules may overheat, increasing the risk of a fire.

Repair:	Vehicles without criteria WA assigned	REPAIR AVAILABLE – April 22, 2025 Install an advanced onboard diagnostic software that will detect potential issues with the performance of the battery modules and alert the driver before problems may occur. When necessary, certain vehicles will have the high voltage battery evaluated. Certain vehicles also have pre-identified batteries or cell modules that require replacement.
	Vehicles with criteria WA assigned	Repair not yet available/software update pending.

- See ELSA and Service References in Elsa2Go for complete repair & claiming instructions
- Check daily campaign open inventory report or OMD for affected vehicles in inventory
- Repair every affected inventory vehicle before delivery to consumers.

Parts Department: See the campaign circular for complete parts and ordering information.

Affected Vehicles:

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2022	2022	A7 PHEV	10
USA	2021	2024	Q5 PHEV	7,353
CAN	2022	2022	A7 PHEV	7
CAN	2022	2024	Q5 PHEV	428

**Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

- Notes:**
- Schedule owner repairs immediately
 - Owner mailing – April 2025
 - Loaner/rental coverage – see campaign circular

IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by

Ensure all dealer personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.

this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

-END OF MESSAGE-