

Reference Number: 202411260002

GENERAL MOTORS

DCS7085

URGENT - DISTRIBUTE IMMEDIATELY

Date: November 26, 2024

Subject: N242469160 - Safety Recall

Tailgate May Open Unexpectedly

Models: 2024 Chevrolet Silverado 2500 HD/3500 HD

2024 GMC Sierra 2500 HD/3500 HD

General Motors is releasing Safety Recall N242469160 today.

What Should Dealers Do: Dealers should review IVH or the Dealer Maxis reports for open VINs in their inventory. Dealers can view the attached bulletin and it will also be displayed in Service Information tomorrow.

The Stock VIN list of vehicles in dealer inventory is attached to this message. Note: this list is only accurate at the time of report creation and all VINs should be validated in IVH prior to repair.

Frequently Asked Questions Document (FAQs)

Attached to this message you will find a document that addresses the most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

END OF MESSAGE