



## IMPORTANT SAFETY RECALL

### \*\* RECALL NOTICE \*\*

**NHTSA Safety Recall 24V-890**

**Transport Canada 2024-715**

**TO: Winnebago Motorhome Dealers**

**SUBJECT: Campaign # 193 – Missing Spare Tire Wheel Bolts**

The National Traffic and Motor Vehicle Safety Act, as amended, provides that each vehicle which is subject to a recall campaign of this type must be adequately repaired within a reasonable time after the owner has tendered it for repair. A failure to adequately repair within 60 days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time.

If the condition is not adequately repaired within a reasonable time, the owners may be entitled to an identical or reasonably equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation.

To avoid having to provide these burdensome solutions, every effort must be made to promptly schedule an appointment with each owner and to repair their vehicle as soon as possible. As you will see in reading the enclosed copy of the letter, which is being sent to owners, the owners are being instructed to contact Winnebago Motorhomes, if you do not remedy the condition within five days of the mutually agreed upon service date. If the condition is not remedied within a reasonable time, they are instructed on how to contact the National Highway Traffic Safety Administration.

#### **Reason For This Recall**

Winnebago Motorhomes has decided that a defect related to motor vehicle safety exists on certain:

2024 – 2025 Ekko Motorhomes

These motor homes were manufactured **June 28, 2023**, through **September 18, 2024**. Our records indicate that you have purchased a vehicle with the serial number which appears above.

On certain motorhomes the wheel bolts (lug nuts) for the spare tire are not included. In the event the spare tire is needed, an owner may try to install the spare tire with the wheel bolts from the standard tire which could lead to an inaccurately torqued wheel bolt.

An inaccurately torqued wheel bolt increases the risk of the tire coming off transit, which can increase the risk of an accident.

#### **Owner Notification**

Owners will be notified of this campaign on their vehicles by Winnebago Motorhomes. For all units in your inventory, the notification will be mailed to you. **DO NOT DELIVER TO A CUSTOMER ANY SUBJECT UNIT UNTIL CORRECTIVE ACTION HAS BEEN TAKEN.**

Enclosed is a list of vehicles shipped to you.



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### Dealer Campaign Responsibility

Dealers are to service all vehicles subject to this campaign at no charge to owners regardless of mileage, age of vehicle, or ownership from this time forward.

Whenever a vehicle subject to this campaign is taken into new or used vehicle inventory or it is in your dealership for service in the future, you should take the steps necessary to be sure the campaign correction has been made before reselling or releasing the vehicle. Owners of vehicles recently sold from your new vehicle inventory are to be contacted by the dealer and arrangements made to make the required correction according to instructions contained in this campaign.

### Repair Procedure:

Refer to instructions.

### Parts Information:

Order the corresponding Part Kit from Winnebago Motorhomes using the WinPortal system to identify the labor operation number and create the order. You will be placing the order as a Recall type. You will need the Recall dealer number and the Winnebago Industries serial number of the affected vehicle to place the order.

### Reimbursement:

When the order has been completed, submit the labor amount and labor operation number listed below.

**Labor operation numbers can be found in the Warranty section of WinPortal under Vehicle Info.**

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Operation Number	Dealer Number	Parts Kit	Time Allowance
24931201	7942	RC7942-25-793	0.2 hours

**Please note: Owners will be given the option to place their own orders so do not order kits without first contacting the customer.**

**Orders can be drop shipped directly to the customer.**

Thank you for your cooperation.

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Winnebago Motorhomes  
Forest City, Iowa 50436  
Enclosures