



**IMPORTANT SAFETY RECALL**  
**NHTSA Recall Campaign # 24V888**

December 3, 2024

Dear BraunAbility Dealer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

BraunAbility has decided that a defect which relates to motor vehicle safety exists in certain 2023 and 2024 Chrysler Pacifica and Voyagers manufactured from October 25, 2024 through November 19, 2024. Subject vehicles were potentially manufactured without necessary seat limiter brackets installed. The seat limiter controls the placement of the seat occupant by restricting the forward positioning of the driver seat. Absence of the seat limiter could result in a greater risk of injury to the seat occupant in the event of a collision

The remedy is to inspect the seat base to ensure the seat limiters are present and install them if they are not. Refer to the attached bulletin #601309 for complete inspection and repair instructions. After the inspection and or remedy has been completed you must file for reimbursement through the Warranty System on BraunAbility Connect+.

The following criteria should be used on the BraunAbility claim form:

Warranty Claim Criteria			
<b>Cause:</b>	BraunAbility Recall Notice		
<b>Concern:</b>	Seat Limiter May have been Omitted		
<b>Correction:</b>	Inspection and Installation of Bracket		
Line Type	Description	Hrs.	Topics
Labor	Inspect seat base for seat limiter brackets	0.5	Recall>24V888>Inspect
Labor	Install seat limiter brackets (if necessary)	0.5	Recall>24V888>Repair

Vehicle-specific recall status (incomplete or complete) can be found on BraunAbility Connect+ by using the global search and reviewing the Recalled Asset status associated with the Asset Record.

Please remember it is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment covered by the notification under a stop sale or recall until the defect or noncompliance is remedied. In other words, if you have a BraunAbility vehicle impacted by this recall in your possession, it must be repaired before it can be sold.

In taking this action, BraunAbility continues to place the safety of our customers at the top of our priorities. We are committed to supporting each of our dealer partners in their efforts to service our customers. It is our hope that the steps outlined in this letter will serve to reaffirm that commitment and acknowledge the value we place in our working relationship. Should you have any questions regarding



the matters outlined above, feel free to contact the BraunAbility Customer Experience Group at (800) 488-0349 email or [recall@braunability.com](mailto:recall@braunability.com).

Sincerely,

A handwritten signature in black ink that reads 'Rick Nelson'.

Rick Nelson  
Director of Customer Care & Aftersales  
BraunAbility