

## IMPORTANT SAFETY RECALL

### NHTSA RECALL: 24V876

#### **Pursuant to USC49CFR 577.13 – Notification to Dealership and Distributors – (B)**

“It is a violation of Federal Law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied. Substantial civil penalties apply to the law.”

-Oliver Travel Trailers towable products are contained in the section-

#### **CANADA: Pursuant to the Canadian Motor Vehicle Safety Act, section 5**

Companies who sell new non-complying vehicles may be in violation of the Motor Vehicle Safety Act. Substantial penalties apply to violations of this law. This notice is being sent to you in accordance with the requirements of the Motor Vehicle Safety Act. This is to inform you that your vehicle may contain a defect that could affect the safety of a person.

Oliver Travel Trailers has decided that a defect which relates to motor vehicle safety exists in certain 2016 – 2024 Legacy Elite I and Legacy Elite II travel trailers manufactured between April 25, 2016, and January 10, 2024. Oliver Travel Trailers is recalling the defective model(s) to ensure the safety of our future retail consumers and your dealership. Oliver Travel Trailers apologizes for any inconvenience this action may cause your dealership; however, safety continued satisfaction and our commitment to building great products are of the utmost importance to Oliver Travel Trailers.

The designated date range of production is April 25, 2016, through January 10, 2024, Legacy Elite I and Legacy Elite II.

#### **WHAT IS THE DEFECT?**

The Truma water heater burner bracket assembly may become loose.

#### **EVALUATION OF THE RISK TO THE VEHICLE AND OPERATOR(S) RELATED TO THE RECALL.**

Legacy Elite I and Legacy Elite II equipped with a Truma water heater with a loose burner bracket assembly may allow ignition failures, wire damage, and risk of a brief flame discharge, increasing the risk of a fire.

#### **SERVICE REMEDY:**

Dealership Service Department procedures can be found in the attached document(s).

#### **WHAT IS THE PART NUMBER OF THE REMEDY KIT?**

Truma Burner Bracket Assembly #77000-90400

#### **DEALER REPAIR CODES:**

Pictures are required for the inspection and/or remedy. Pictures of the remedy are a condition of payment which must be provided with a claim against the repair description.

REPAIR CODE(S)	DESCRIPTION	ALLOWABLE HOUR(S)
R1	PERFORM REPAIR, GAS PRESSURE TEST, & APPLIANCE FUNCTION TEST	.50 HRS

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## CONTACT INFORMATION

PHONE: 1-888-526-3978

EMAIL: ottwarranty@olivertraveltrailers.com

The Recall shall be considered the utmost priority to remedy the 2016 – 2024 Legacy Elite I and Legacy Elite II in question. **The retail consumer shall not be charged** any amount of monies for remedy to their 2016 – 2024 Legacy Elite I or Legacy Elite II listed under this Recall.

If your dealership has already performed the remedy to 2016 -2024 Legacy Elite I or Legacy Elite II, your dealership is entitled to the reimbursement as stated above by filing a claim using the indicated repair code(s). If the remedy needs to be performed on an out of warranty 2016 – 2024 in which the VIN falls under as stated in the identified VIN listing, your dealership is entitled to the reimbursement as stated above by filing a claim using the indicated repair code(s).

Notice:

In no manner shall an Oliver Travel Trailer Product Owner be charged any fee(s) for scheduling, conduction, or completion of the recall. Additionally, all dealership(s) that are Oliver Traveler Trailer dealership(s) are Federally Mandated to perform the recall once presented with this recall whether by the Owner or Dealership receipt of this letter, without denial of service to the Owner. Lastly, denial of a remedy for this recall is Federal Violation punishable by law resulting in substantial fines and/or civil penalties.

**Federal Regulation requires that any lessor receiving this Recall must forward a copy of this notice to the lessee within ten days. If your dealership no longer owns this vehicle, please inform the Quality Manager of the product listed above of the change of ownership.**

Sincerely,

Regina Rogers

Quality Manager

Oliver Travel Trailers