



November 18, 2024

ATTENTION: ALL DEALER PARTS & SERVICE MANAGERS

Kia America, Inc., pursuant to the National Traffic and Motor Vehicle Safety Act, is conducting a Safety Recall Campaign on the following vehicles:

- All 2022-2023 MY EV6 and certain 2024 MY EV6 vehicles manufactured from November 17, 2021 through February 27, 2024, which were recalled under SC302 (NHTSA Recall # 24V200), and
- Certain 2024 MY EV6 vehicles manufactured from February 28, 2024 through July 22, 2024.

The Integrated Charging Control Unit (ICCU) may become damaged over time from transient high voltage and thermal cycling. A damaged ICCU may not be able to charge the 12-volt battery which can discharge gradually while driving with progressive reductions of motive power. If the driver ignores the warnings associated with the discharging battery condition and continues to operate the vehicle in a reduced power mode, the vehicle may eventually experience a complete loss of drive power. A loss of drive power increases the risk of a crash.

Customers may experience audible warning chimes, illumination of the "Check electric vehicle system" warning light, Master warning light, Charging System warning light, "Stop vehicle and check power supply" warning light, Power Down (Turtle) warning light, and/or a reduction in drive power. If this occurs, the customer should have their vehicle towed to the nearest authorized Kia dealership immediately.

Dealers will inspect the ICCU and, if necessary, replace the ICCU and ICCU fuse. Dealers will also update the software with an improved version which further optimizes thermal management and peak voltage during operation.

Some of the subject vehicles were also affected by Kia's previous safety recall SC302 (NHTSA Recall # 24V200) and may have already had similar repairs completed. However, Kia is advising customers that they still need to complete this recall as soon as possible to have the most up to date ICCU software installed. In the meantime, once this recall (SC327) is launched, Kia's previous safety recall SC302 will be closed and no longer available.

The Technical Service Bulletin that provides vehicle inspection and repair procedures, affected VIN production range, and warranty claim information will be posted on the Kia Global Information System (KGIS) at www.kiatechinfo.com during the week of November 18, 2024.

Enclosed you will find a copy of the owner notification letter and a Q&A Guide for recall questions, both of which describe the issue. Note that any vehicle owner who has already paid for related repairs can submit a request for reimbursement online via <https://customercare.kiausa.com>. Kia will mail notices to the affected vehicle owners beginning on **December 13, 2024**.

Also, please make certain the appropriate personnel in your dealership are familiar with the details of this recall to ensure proper responses to customer inquiries and requests to have the recall performed on their vehicles. This Safety Recall Campaign represents an opportunity for your service department to deliver an exceptional service experience (e.g., flexible service appointment process, car wash and vacuum and timely service).

NHTSA ADVISORY: It is a violation of Federal law for a dealer to deliver a new motor vehicle covered by this notification under a sale or lease until the defect is remedied.

LEGAL PRIVACY LIABILITY NOTICE: Pursuant to the terms of the Dealer Sales and Service Agreement and the Gramm-Leach-Bliley federal consumer privacy act, you are required to keep confidential any and all information and documents provided to you by Kia America, Inc. or generated by you in the conduct of carrying out work under that Agreement regarding Kia vehicle purchasers and owners, including but not limited to warranty claim information. Kia dealers may use such owner information for the sole purpose of conducting and performing this safety recall campaign, and for no other purpose.

If you have any questions, please contact your Kia District Parts and Service Manager.

Sincerely,

Kia Service Department
Enclosures