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Sent on	11	15	2024	Expires on	01	03	2025
From	Brad Ortloff, Manager of Auto Campaigns and Recalls						
Subject	Stop Sale/Safety Recall: 2024 Integra Driver's Seat Lift Link Bolt Loose						

DATE: November 15, 2024

TO: All Acura Sales, Service & Parts Managers, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

Re: Stop Sale/Safety Recall: 2024 Integra Driver's Seat Lift Link Bolt Loose

On November 14, 2024, Acura notified NHTSA of a **stop sale** and **safety recall** for 17 units of model year 2024 Integra. During manufacturing, a bolt in the driver's seat cushion frame assembly may have been improperly torqued. An improperly manufactured seat frame may not hold the seat in position during a collision, preventing the occupant from being properly restrained, increasing the risk of injury. **Refer to your eResponsibility report or perform an iN VIN status inquiry to determine which units in your inventory are affected.**

REPAIR

Replace the driver's seat cushion frame.

PARTS

Parts will be available at launch via the controlled parts ordering process.

TOOLS

There are no new special tools needed for this campaign.

SERVICE BULLETIN

Service Bulletin 24-056, *Safety Recall: 2024 Integra Driver's Seat Lift Link Bolt Loose* posted to the Service Information System (SIS) as of November 15, 2024. It includes repair, parts, and warranty claim information related to this recall.

CLIENT NOTIFICATION

Acura expects to begin client notification in early January 2025.

As always, perform an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.