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Sent on	11	15	2024	Expires on	01	03	2025
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From	Brad Ortloff, Manager of Auto Campaigns and Recalls
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Subject	Stop Sale/Safety Recall: 2023-24 Multi-Model Driver's Seat Lift Link Bolt Loose
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DATE: November 15, 2024

TO: All Honda Sales, Service & Parts Managers, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

Re: Stop Sale/Safety Recall: 2023-24 Multi-Model Driver's Seat Lift Link Bolt Loose

On November 14, 2024, American Honda notified NHTSA of a **stop sale** and **safety recall** for 104 units of model year 2023-2024 Accord, 2023-2024 Civic, 2024 HR-V, and 2023-2024 Pilot. During manufacturing, a bolt in the driver's seat cushion frame assembly may have been improperly torqued. An improperly manufactured seat frame may not hold the seat in position during a collision, preventing the occupant from being properly restrained, increasing the risk of injury. **Refer to your eResponsibility report or perform an iN VIN status inquiry to determine which units in your inventory are affected.**

REPAIR

Replace the driver's seat cushion frame.

PARTS

Parts will be available at launch via the controlled parts ordering process.

TOOLS

There are no new special tools needed for this recall.

SERVICE BULLETINS

The following Service Bulletins posted to the Service Information System (SIS) as of November 15, 2024:

- 24-128, *Safety Recall: 2023-2024 Accord Driver's Seat Lift Link Bolt Loose*
- 24-129, *Safety Recall: 2023-2024 Civic Driver's Seat Lift Link Bolt Loose*
- 24-131, *Safety Recall: 2024 HR-V Driver's Seat Lift Link Bolt Loose*
- 24-130, *Safety Recall: 2023-2024 Pilot Driver's Seat Lift Link Bolt Loose*

They include repair, parts, and warranty information related to this recall.

CUSTOMER NOTIFICATION

American Honda expects to begin customer notification in early January 2025.

As always, perform an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.