

Reference Number: 202411140007

GENERAL MOTORS

DCS7077

URGENT - DISTRIBUTE IMMEDIATELY

Date: November 14, 2024

Subject: N242481860 - Noncompliance Recall

Missing Rear Vision Camera Display

Models: 2024 Chevrolet Express

2024 GMC Savana

General Motors is releasing Noncompliance Recall N242481860 today.

IMPORTANT: Please be sure the inspection was completed before ordering the inside rearview mirror. There is an extremely low occurrence that the inside rearview mirror will need replacement. Please do not order this part for shelf stock.

What Should Dealers Do: Dealers should review IVH or the Dealer Maxis reports for open VINs in their inventory. Dealers can view the attached bulletin and it will also be displayed in Service Information tomorrow.

The Stock VIN list of vehicles in dealer inventory is attached to this message. Note: this list is only accurate at the time of report creation and all VINs should be validated in IVH prior to repair.

Frequently Asked Questions Document (FAQs)

Attached to this message you will find a document that addresses the most likely questions customers may have regarding this Noncompliance Recall. Please use this information as an aid to confidently answer customer concerns.

END OF MESSAGE