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Safety Recall Notice
NHTSA Recall 24V-853

Dear Diamond C Dealer Partners,

Transparency is a value we hold in high regard at Diamond C, and I want to take a moment to personally address some recent activities related to certain HDT model trailers.

Based on internal warranty audit activities, on November 8, 2024, we notified the National Highway Traffic Safety Administration (NHTSA) of our decision to conduct a safety recall.

Here's what we've found: certain HDT tilt trailers with torsion axles, HDT/HDT-GN208, HDT/HDT-GN210 and HDT/HDT-GN307 axles may experience rolling or flipping of one of the axles in the hanger assembly due to potential hardware/hardware installation issues. We have concluded that this rolling is due to a failure of the axle fastener at the torsion frame assembly. If the torsion axle loosens, it could cause the axle assembly to roll under the frame assembly, increasing the chance of an accident.

To ensure safety and resolve this issue quickly, we're asking you to:

1. Pause sales of any HDT208 (HDT208, HDT208-GN, HDT208 Pacesetter), HDT210 (HDT210, HDT210-GN, HDT210 Pacesetter), and HDT307 (HDT307, & HDT307-GN) trailers in your inventory and not release them to customers. It is a violation of Federal law for you to

deliver any new trailer in your inventory that is affected by this recall until the remedy is completed.

2. Prepare for next steps. Owners will be notified by mail about the recall. We're currently assembling updated fastener hardware kits (including shims for tolerances greater than $\frac{1}{8}$ ") and will send them to you along with clear instructions on how to replace the fasteners on affected trailers. We expect that you will receive these kits mid-December, 2024.

We are taking this situation seriously, and we're moving with urgency to resolve it. Your partnership and trust are what make Diamond C strong, and I deeply appreciate your patience and cooperation as we work through this process together.

Please reach out to your account managers with any questions.

Sincerely,
Jacob Crabb