



Service Engineering Operations  
Customer Service Division

Ford Motor Company  
PO Box 1904  
Dearborn, Michigan 48121

January 3, 2025

**TO:** All U.S. Ford and Lincoln Dealers

**SUBJECT:** **NEW VEHICLE DEMONSTRATION / DELIVERY HOLD - Advance Notice - Supplement #1 - Safety Recall 24S70**  
Certain 2024-2025 F150, 2024 Expedition, and 2024 Navigator Vehicles  
Engine Cup Plug Inspection

**REF:** **NEW VEHICLE DEMONSTRATION / DELIVERY HOLD - Advance Notice - Safety Recall 24S70**  
Dated: November 13, 2024

**REASON FOR THIS SUPPLEMENT**

- **Vehicles Added to Affected Population:** Additional VINs have been added to the affected population.

**AFFECTED VEHICLES**

Vehicle	Model Year	Assembly Plant	Build Dates
F150	2024-2025	Dearborn Truck	September 12, 2024 through October 4, 2024
F150	2024	Kansas City	September 15, 2024 through October 8, 2024
Expedition	2024	Kentucky Truck	September <b>23</b> , 2024 through October 6, 2024
Navigator	2024	Kentucky Truck	September 24, 2024 through September 27, 2024

US population of affected vehicles: **2,484**. Affected vehicles are identified in OASIS and FSA VIN Lists.

**REASON FOR THIS SAFETY RECALL**

Affected vehicles have a 3.5L GTDI engine that may have a misaligned cup plug, located at the rear of the engine, which may result in a rapid oil leak. An oil leak in the presence of an ignition source such as hot engine or exhaust components, can increase the risk of a fire. In addition, the loss of oil can result in loss of motive power, increasing the risk of a crash.

**SERVICE ACTION**

DO NOT DEMONSTRATE OR DELIVER any new in-stock vehicles involved in this safety recall. **A complete Dealer Bulletin will be provided to dealers in the first quarter of 2025 when it is anticipated that parts ordering information and repair instructions will be available to support this safety recall.** For new vehicle storage guidelines, refer to EFC13033, Storage Guidelines for New Vehicles.

**IMPORTANT: Dealers should open a Repair Order (RO) only when a full dealer bulletin is published. Opening an RO against an Awareness or Advance Notice will result in warranty rejections against a recall.**

## **CUSTOMER NOTIFICATION**

Owners of record for the additional population of affected units will be notified via first-class mail by the second week of February 2025. Owners for affected units in the initial population of vehicles were notified via first-class mail the week of December 2, 2024.

## **PLEASE NOTE:**

**Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$27,168 per vehicle. Correct all vehicles in your new vehicle inventory prior to delivery.**

## **DEALER-OPERATED RENTAL VEHICLES**

The Fixing America's Surface Transportation (FAST) Act law effective June 2016 prohibits a rental company from selling, renting or leasing vehicles subject to a safety or compliance recall. Please consult your legal counsel for legal advice.

## **QUESTIONS & ASSISTANCE**

For questions and assistance, contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site. The SSSC Web Contact Site can be accessed through the Professional Technician System (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

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