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**From:** Nikola Customer Service Team <support@nikolamotor.com>  
**Sent:** Tuesday, November 12, 2024 12:59 PM  
**To:**  
**Subject:** Important Recall Information

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**NIKOLA**®

Good Afternoon Valued Nikola Dealers,

As a follow up to our recall communication that came out last week we wanted to share a couple things with you.

We have parts in stock for you ready for you to order and we have posted the work instructions in Nikola View.

The path for view is **Resources; Service; Work Instructions/User Aids; Tre BEV 6x2 Instrument Cluster Screen Replacement**. You can also use this link to find it [Tre BEV 6X2 Instrument Cluster Screen Replacement](#).

Since the trucks can operate as normal, there is no need to mark the trucks as down in your case or when ordering parts unless your customers are taking the truck out of service.

Once you complete the screen replacements, please submit your work orders to our warranty department at [warranty@nikolamotor.com](mailto:warranty@nikolamotor.com) and we will process your claims accordingly. Following our normal processes, our warranty department will provide information about returning the screens back to Nikola as we will need them all returned.

We thank you all for your support,

The Nikola Customer Service Team

(888) 268-1181



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