



DATE: October 2024

TO: Micro Bird Distributors

SUBJECT: Recall 24-112-IUC / NHTSA Recall 24V842

This notice is sent to you in accordance with the requirements of the Motor Vehicle Safety Act. This is to inform you that your vehicle(s) may contain a defect that could affect the safety of a person.

Micro Bird has decided that certain 2023 CT-Series vehicles equipped with a vandal lock on the rear emergency door fail to conform to Federal Motor Vehicle Safety Standard No. 217, "Bus emergency exits and window retention and release."

In the recalled vehicles, the ignition interlock does not prevent the engine from starting if the rear emergency door is locked after the key has been inserted in the ignition. These vehicles may not comply with Federal Motor Vehicle Safety Standards, Standard #217, "Bus emergency exits and window retention and release". The interlock works correctly to prevent the engine from starting when the door is already locked when the key is inserted in the ignition. If the vehicle circulates with a locked emergency door that could not be opened from outside and would need to be unlocked to be opened from inside, the risk of injuries is increased in case of an emergency.

To complete this recall, owners will contact you to make an appointment to have their vehicle(s) corrected.

We request that you apply for reimbursement via the GOLS claim system with detailed invoices and a list of repaired vehicles so we can update our files.

Micro Bird Corporation will provide correction instructions and reimburse parts and labor to mitigate this recall at no charge.

The allotted time to correct the defect is 45 minutes per vehicle.

Important: We want to remind you that recalled vehicles must be corrected before you sell, lease, or deliver them; vehicles returned at the end of a lease must be corrected before they can be offered for sale as used vehicles.

We apologize for any inconvenience this situation may cause and we thank you for your cooperation.