

GENERAL MOTORS  
DCS7074  
URGENT - DISTRIBUTE IMMEDIATELY

Date: November 7, 2024

Subject: N242471620 - Safety Recall  
Momentary Rear Wheel Lock-Up or Low-Speed Change in Intended Direction

Models: 2022-2023 Chevrolet Express  
2022-2023 GMC Savana

General Motors is releasing Safety Recall N242471620 today.

What Should Dealers Do: Dealers should review IVH or the Dealer Maxis reports for open VINs in their inventory. Dealers can view the attached bulletin and it will also be displayed in Service Information tomorrow.

The Stock VIN list of vehicles in dealer inventory is attached to this message. Note: this list is only accurate at the time of report creation and all VINs should be validated in IVH prior to repair.

**Frequently Asked Questions Document (FAQs)**

Attached to this message you will find a document that addresses the most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

END OF MESSAGE