

**IMPORTANT STOP SALE NOTICE:
STOP RETAIL SALES AND DELIVERY OF
2024 Z7 HYBRID ABS AND NINJA® 7 HYBRID ABS**

Year	Model Name	Model Code	Eligibility
2024	Z7 HYBRID ABS NINJA 7 HYBRID ABS	CR500ARFNL CX500ARFNL	Verify using VIP in K-Dealer.

Verify Stop Sale eligibility using VIP in K-Dealer.

Subject:

Kawasaki is issuing a stop sale notice for model year 2024 Z7 Hybrid ABS and Ninja 7 Hybrid ABS models.

On certain eligible units, the head pipe was not properly welded to the frame. This can cause the weld between the head pipe and the frame to crack, negatively affecting vehicle handling.

What Dealers Must Do:

- **DISCONTINUE SALES OF 2024 Z7 HYBRID ABS AND NINJA 7 HYBRID ABS MODELS IMMEDIATELY.**
- **COMPLETE AND SUBMIT PRODUCT REGISTRATIONS FOR RETAIL SALES OF 2024 NINJA 7 HYBRID ABS AND Z7 HYBRID ABS MODELS COMPLETED PRIOR TO THIS STOP SALE NOTICE.**

Kawasaki expects to issue the remedy later this month. Owners of eligible units are instructed not to operate their vehicle. A copy of the customer notification is included on page two.

We apologize for any inconvenience experienced and are working toward a resolution of this matter as quickly as possible.

KAWASAKI MOTORS CORP., U.S.A.

IMPORTANT SAFETY INFORMATION

2024 Z7 HYBRID ABS & NINJA® 7 HYBRID ABS IMPROPER WELDING

Dear Kawasaki Motorcycle Owner:

What is the reason for this notice?

The head pipe was not properly welded to the frame. This can cause the weld between the head pipe and the frame to crack, negatively affecting vehicle handling. Our records indicate that you have purchased one of these units.

DO NOT RIDE YOUR 2024 Z7 HYBRID ABS OR NINJA 7 HYBRID ABS UNTIL FURTHER NOTICE.

What Kawasaki and your dealer will do:

Kawasaki expects to issue the remedy later this month. Kawasaki will send you another letter with further instructions.

If you have questions:

If you have questions, please contact Kawasaki's Customer Care Department at (866) 802-9381 (toll-free) between 7:00 a.m. and 4:00 p.m. PT Monday through Friday. Please have your Vehicle Identification Number (VIN) ready when calling.

If you received this notice in error:

Our records indicate you are the current owner of the motorcycle described in this letter. If you no longer have the vehicle described in this letter, please help us to update our records at www.kawasaki.com by clicking on "OWNER CENTER => KAWASAKI SUPPORT => UPDATE OWNER INFO" or by calling Kawasaki toll free at (866) 802-9381. Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We are sorry for any inconvenience this may cause, but we have taken this action in the interest of your safety and your continued satisfaction with your Kawasaki motorcycle.

Sincerely,

Kawasaki Motors Corp., U.S.A.