



IMPORTANT SAFETY RECALL

Safety Recall: NHTSA # 24V-831
August 2025

Name
Address
City, St. Zip

Dear Valued Dealer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco Inc. has decided that a defect, which relates to motor vehicle safety, exists in certain model year 2024 Jayco North Point and Pinnacle fifth wheels.

***Reason for
this recall***

GE Appliances is recalling certain air conditioner models built with an ICM soft start device that may fail and overheat. An air conditioner soft start device that overheats increases the risk of a fire.

***Recall
Remedy***

The remedy is now available. Jayco Inc. Dealers will remove the recalled ICM soft start device and install a new ICM soft-start device and associated enclosure and test the operation of the RVAC unit during and after installation. The repair will take approximately 2-3 hours to complete depending on the number of air conditioners installed in the trailer. The repair is free of charge to the retail owner.

Note: If the retail owner had the original soft start(s) removed for safety precautions until the remedy was available, please obtain the recalled soft starts at the scheduled service appointment. You will need all recalled soft starts at the time you process the recall claim to show proof that they were properly disposed.

***What we
need you to
do***

Our records show the following unit as affected by this recall and is part of the current inventory at your Dealership.

VIN

Federal law requires the Recall Remedy be completed on this unit prior to customer delivery.

Please confirm the unit serial number requires the Recall Remedy using Unit Management in Jayco Partners. The instructions for the Recall Remedy are available under the Case Recall number in attachments.

If you sold this unit recently, please contact the owner immediately to inform them of this recall. In addition, please register this unit through Jayco Partners.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you have any questions, please contact Jayco Customer Service at 800-283-8267 for assistance.

We certainly regret this inconvenience; however, our Customers' safety is our most important priority.

Sincerely,

Compliance Management
Jayco Inc. Motorized Division