



MOUNTAIN TOUGH FOUR SEASONS CAMPING

SAFETY ADVISORY 24-1118

«Dealer\_name»

ATTN: Service Manager

«Street»

«City», «State» «Zip»

Dear «Dealer\_name»,

Outdoors RV is conducting a voluntary RECALL notification campaign in accordance with the National Highway Transportation and Safety Act. It has been decided that the vehicles in the recall population have a Furrion interior range cooktop that the burner flame may be affected during furnace operation. Under certain conditions, during furnace operation, the interior range cooktop burner flame can invert leading to an increased risk of personal injury, and/or fire.

**Models Included:**

**21MKS, 21RWS, 23BCS, 24KRS, 25DVS, 250RKS, 250RDS, 260KRS, and F28RKS**

**VIN Number Range:**

# [REDACTED] through # [REDACTED]

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. Important: If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery.

Claims for the units which have been serviced must be submitted along with the letter of completion. Claims submitted will be used by Outdoors RV to record recall service completions and provide dealer payments. Enclosed is a copy of the Safety Advisory #24-1118, which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the enclosed Safety Advisory, please feel free to contact our Service Department at 541-962-1866.

Sincerely,

Outdoors RV Service Department

