



**RECALL CAMPAIGN
INSTRUCTIONS**



**USA
RECALL CAMPAIGN**

REF. NO. C24100088

**CHECK THE TORQUE OF THE SCREWS
(BOLTS) AND THE INSTALLATION OF THE
RELATIVE SUPPORT PLATES OF THE
DRIVESHAFTS (AXLE) TO THE GEARBOX**

*Portofino***M** *Roma*
SPIDER

*F8*SPIDER

MODEL YEARS 2023 - 2024

November 2024

**READ, INITIAL,
AND PASS ON »**

Service Manager	Parts Manager	Service Writer	Technician				Warranty Clerk

November 2024

Dear Authorized Ferrari Dealer:

Ferrari has decided that a defect which relates to motor vehicle safety exists in certain Ferrari vehicles listed below.

The vehicles involved were manufactured from VIN Number 292183 to VIN Number 310508:

Model	Model Year	Affected VIN Numbers
Roma Spider	2024	ZFF09RPA6R0307972
F8 Spider	2023	ZFF93LMA6P0293868
F8 Spider	2023	ZFF93LMA1P0294538
Portofino M	2023	ZFF02RPAXP0292183

This recall involves checking the torque of the screws (bolts) and the relative support plates of the driveshafts (axle) to the gearbox. Such check is due to a possible non-conformity in the tightening of these components. This condition could potentially lead to the impossibility of correctly transmitting traction to the wheels.

IMPORTANT

Ferrari will be notifying ALL affected vehicle owners nationwide with a letter indicating that the vehicle must be brought in to perform the procedure described herein.

Owners may contact Ferrari North America at (201) 816-2668; Ferrari's campaign number for this recall is **C24100088**.

It is a violation of Federal law for a Dealer to deliver a new motor vehicle covered by this notification under a sale or lease until the recall campaign is completed. Also, Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

*Technical Department
Ferrari North America, Inc.*



U.S.A. RECALL CAMPAIGN NO. C24100088



MODEL YEARS 2023 - 2024

CHECK THE TORQUE OF THE SCREWS (BOLTS) AND THE INSTALLATION OF THE RELATIVE SUPPORT PLATES OF THE DRIVESHAFTS (AXLE) TO THE GEARBOX

RECALL CAMPAIGN OVERVIEW

SUBJECT: Recall Campaign No. C24100088

VEHICLES: The vehicles involved were manufactured from VIN Number 292183 to VIN Number 310508:

Model	Model Year	Affected VIN Numbers
Roma Spider	2024	ZFF09RPA6R0307972
F8 Spider	2023	ZFF93LMA6P0293868
F8 Spider	2023	ZFF93LMA1P0294538
Portofino M	2023	ZFF02RPAXP0292183

CONDITION: It is necessary to check the torque of the screws (bolts) and the relative support plates of the driveshafts (axle) to the gearbox. Such check is due to a possible non-conformity in the tightening of these components. This condition could potentially lead to the impossibility of correctly transmitting traction to the wheels.

The list of the vehicles involved can be viewed directly from the **New Modis** portal by selecting the menu **"After Sales"** then **"After Sales Digital Portal"** when the Portal opens select **"Service Management"** then **"Activity Set Up"** then **"Campaign"** and enter the campaign number indicated (-> C24100088).

RECALL CAMPAIGN OVERVIEW (cont.)

REMEDY:

Ferrari will repair the vehicle free of charge. The repair involves checking the screws (bolts) and relative support plates of the driveshafts (axle) to the gearbox. This check is necessary to ensure the correct transmission of traction from the gearbox to the wheels.

Update the CRM customer database in Modis accordingly as soon as you receive any notification regarding the status of the vehicle (e.g., change of ownership, etc.).

The list of the vehicles involved can be viewed directly from the **New Modis** portal by selecting the menu "**After Sales**" then "**After Sales Digital Portal**" when the Portal opens select "**Service Management**" then "**Activity Set Up**" then "**Campaign**" and enter the campaign number indicated (-> **C24100088**).

SERVICES UNDER WARRANTY:

A refund of the costs incurred by the implementation of the RECALL CAMPAIGN in question shall be made immediately after a Warranty Claim has been received by the Technical Service Department. The Warranty Claim must include the following information:

Roma Spider

› Campaign number.....	88
› Cost code.....	24
› Malfunction code	6909000406
› Problem code.....	01
› Labor code	6909000406
› Time allowance.....	0.7 hours

Portofino M

› Campaign number.....	88
› Cost code.....	24
› Malfunction code	5609000406
› Problem code.....	01
› Labor code	5609000406
› Time allowance.....	0.7 hours

F8 Spider

- › Campaign number..... 88
- › Cost code..... 24
- › Malfunction code 5509000406
- › Problem code 01
- › Labor code 55090004060
- › Time allowance.....0.7 hours

REIMBURSEMENT: Upon receipt of a Warranty Claim via Modis.

The activities described in this Recall Booklet must be performed as soon as possible with the utmost urgency.



U.S.A. RECALL CAMPAIGN NO. C24100088



*Portofino***M** *Roma*
SPIDER

*F8*SPIDER

MODEL YEARS 2023 - 2024

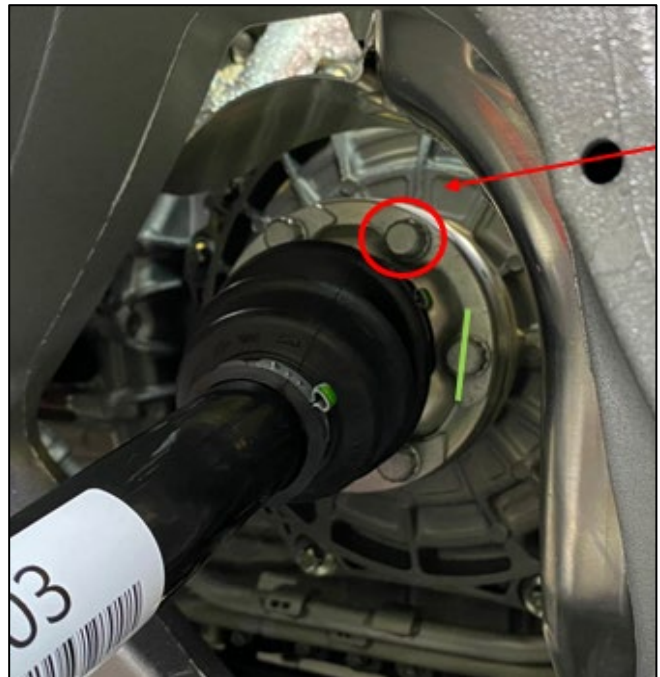
**CHECK THE TORQUE OF THE SCREWS
(BOLTS) AND THE INSTALLATION OF THE
RELATIVE SUPPORT PLATES OF THE
DRIVESHAFTS (AXLE) TO THE GEARBOX**

TECHNICAL INSTRUCTIONS

Please read all instructions before performing this campaign.

Procedure

- Place the vehicle on a hoist with a locked gearbox (park lock active) to avoid rotation of the wheels.
- Mark with a marker (green in the picture) the alignment of the screws (bolts) on the plate to highlight a possible rotation after the check.
- After disassembling the wheels, check the screws (bolts) in the picture (6 on the right driveshaft (axle) and 6 on the left driveshaft (axle)) with a **torque wrench set to 30 Nm** (expected to see an immediate lock of the wrench).
- Check the screws (bolts) again with **the torque wrench set at 78 Nm** (expected to see a minimum rotation due to minimal torque loss).



- After the check, measure the rotation of the mark on the screw (bolt) compared to the plate.
- Please record the data from the torque wrench used and the date of the last torque wrench calibration.
- If during the first check at **30 Nm** a rotation of the screws (bolts) is noticed, **it means that the component has not been assembled correctly and may be damaged.**
In this case, open a ROL relating to the damaged components and wait for instructions.
- If during the second check at **78 Nm** a rotation of the screws (bolts) is noticed (**but no rotation at 30 Nm**), it is allowed to **tighten the screws (bolts) to the correct torque. No replacement is needed.**

Please do not hesitate to contact us with any further queries.

Thank you for your co-operation.