



Service Engineering Operations
Customer Service Division

Ford Motor Company
PO Box 1904
Dearborn, Michigan 48121

October 25, 2024

TO: All U.S. Ford and Lincoln Dealers

SUBJECT: **NEW VEHICLE DEMONSTRATION / DELIVERY HOLD - Advance Notice - Safety Recall 24S67**
Certain 2023-2024 Model Year Transit Vehicles Equipped with a 9.75 Rear Axle Incorrect Bolt Replacement

REF: **NEW VEHICLE DEMONSTRATION / DELIVERY HOLD - Safety Recall 24S05 - Supplement #3**
Dated: October 18, 2024

AFFECTED VEHICLES

Vehicle	Model Year	Assembly Plant	Build Dates
Transit	2023-2024	Kansas City	May 10, 2023 through February 10, 2024

US population of affected vehicles: 808. Affected vehicles are identified in OASIS and FSA VIN Lists.

REASON FOR THIS SAFETY RECALL

Incorrect part number and description details were provided with Safety Recall 24S05 Dealer Bulletin Supplement #2, which could have led to the wrong bolts being ordered and installed on vehicles. This can result in rear wheel lock-up or possible separation of the wheel from the axle shaft, resulting in loss of vehicle control or loss of vehicle motive power. In some cases, the vehicle may roll in Park if the parking brake is not applied. These conditions increase the risk of crash or injury.

SERVICE ACTION

DO NOT DEMONSTRATE OR DELIVER any new in-stock vehicles involved in this safety recall. **A complete Dealer Bulletin will be provided to dealers in the fourth quarter of 2024 when it is anticipated that parts ordering information and repair instructions will be available to support this safety recall.** For new vehicle storage guidelines, refer to EFC13033, Storage Guidelines for New Vehicles.

IMPORTANT: Dealers should open a Repair Order (RO) only when a full dealer bulletin is published. Opening an RO against an Awareness or Advance Notice will result in warranty rejections against a recall.

CUSTOMER NOTIFICATION

Owners of record will be notified via first-class mail after repair instructions and parts ordering information have been provided to dealers.

PLEASE NOTE:

Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$27,168 per vehicle. Correct all vehicles in your new vehicle inventory prior to delivery.

DEALER-OPERATED RENTAL VEHICLES

The Fixing America's Surface Transportation (FAST) Act law effective June 2016 prohibits a rental company from selling, renting or leasing vehicles subject to a safety or compliance recall. Please consult your legal counsel for legal advice.

QUESTIONS & ASSISTANCE

For questions and assistance, contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site. The SSSC Web Contact Site can be accessed through the Professional Technician System (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

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