

Reference Number: 202412110006

GLOBAL SAFETY FIELD INVESTIGATIONS

DCS7098

URGENT - DISTRIBUTE IMMEDIATELY

Date: December 11, 2024

Subject: REVISION: N242454440-01 - Safety Recall

Momentary Rear Wheel Lock-Up

Population Expansion

Models: 2021-2022 Cadillac Escalade

2021-2022 Cadillac Escalade ESV

2020-2022 Chevrolet Silverado 1500

2020-2022 Chevrolet Silverado 2500/3500

2021-2022 Chevrolet Suburban

2021-2022 Chevrolet Tahoe

2020-2022 GMC Sierra 1500

2020-2022 GMC Sierra 2500/3500

2021-2022 GMC Yukon

2021-2022 GMC Yukon XL

To: All General Motors Dealers

On November 26, 2024, General Motors released Safety Recall N242454440. We are adding VINs to the involved vehicle population.

Additional vehicles have been moved to 'Open' status in IVH. Please verify a VIN's involvement in this field action by checking in IVH prior to doing any repairs.

This bulletin is being revised to add additional vehicles. Please discard all previous copies of bulletin N242454440.

This is a phased launch.

Parts are currently available for the following:

2021-2022 Cadillac Escalade

2021-2022 Cadillac Escalade ESV

2022 Chevrolet Silverado 2500/3500

2021-2022 Chevrolet Tahoe

2021-2022 Chevrolet Suburban

2022 GMC Sierra 2500/3500

2021-2022 GMC Yukon

2021-2022 GMC Yukon XL

Parts are NOT currently available for the following:

2020-2022 Chevrolet Silverado 1500

2020-2022 GMC Sierra 1500

2020-2021 Chevrolet Silverado 2500/3500

2020-2021 GMC Sierra 2500/3500

All involved vehicles that are in dealer inventory must be held and not delivered to customers, dealer traded, or used for demonstration purposes until the repair contained in this bulletin has been performed on the vehicle.

Frequently Asked Questions Document (FAQs)

Attached to this message you will find a document that addresses the most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

Global Warranty Management (GWM)

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated December 11, 2024. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE

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