

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS7104
URGENT - DISTRIBUTE IMMEDIATELY

Date: December 16, 2024

Subject: UPDATE: N242454440-01- Safety Recall
Momentary Rear Wheel Lock-Up
Population Expansion

Models: 2021-2022 Cadillac Escalade
2021-2022 Cadillac Escalade ESV
2020-2022 Chevrolet Silverado 1500
2020-2022 Chevrolet Silverado 2500/3500
2021-2022 Chevrolet Suburban
2021-2022 Chevrolet Tahoe
2020-2022 GMC Sierra 1500
2020-2022 GMC Sierra 2500/3500
2021-2022 GMC Yukon
2021-2022 GMC Yukon XL

To: All General Motors Dealers

This is a phased launch.

Parts are currently available for the following:

2021-2022 Cadillac Escalade
2021-2022 Cadillac Escalade ESV
2021-2022 Chevrolet Silverado 2500/3500
2021-2022 Chevrolet Tahoe
2021-2022 Chevrolet Suburban
2021-2022 GMC Sierra 2500/3500
2021-2022 GMC Yukon
2021-2022 GMC Yukon XL
2020-2022 Chevrolet Silverado 1500
2020-2022 GMC Sierra 1500

Parts are NOT currently available for the following:

2020 Chevrolet Silverado 2500/3500
2020 GMC Sierra 2500/3500

Additional vehicles have been moved to 'Open' status in IVH. Please verify a VIN's involvement in this field action by checking in IVH prior to doing any repairs.

Frequently Asked Questions Document (FAQs)

Attached to this message you will find a document that addresses the most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

Global Warranty Management (GWM)

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated December 16, 2024. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE

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