

Reference Number: 202501270009

GLOBAL SAFETY FIELD INVESTIGATIONS

DCS7124

URGENT - DISTRIBUTE IMMEDIATELY

Date: January 27, 2025

Subject: UPDATE: N242454440-01- Safety Recall

Momentary Rear Wheel Lock-Up

Population Expansion

Models: 2021-2022 Cadillac Escalade

2021-2022 Cadillac Escalade ESV

2020-2022 Chevrolet Silverado 1500

2020-2022 Chevrolet Silverado 2500/3500

2021-2022 Chevrolet Suburban

2021-2022 Chevrolet Tahoe

2020-2022 GMC Sierra 1500

2020-2022 GMC Sierra 2500/3500

2021-2022 GMC Yukon

2021-2022 GMC Yukon XL

To: All General Motors Dealers

This phased launch is complete.

Parts are currently available for all vehicles.

Additional vehicles have been moved to 'Open' status in IVH. Please verify a VIN's involvement in this field action by checking in IVH prior to doing any repairs.

Frequently Asked Questions Document (FAQs)

Attached to this message you will find a document that addresses the most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

Global Warranty Management (GWM)

-
The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated January 27, 2025. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE