

New Safety Recall Advanced Communication – A8B

FCA US LLC (FCA US) has announced a safety recall on certain 2020-2021 and 2023 model year (RU) Chrysler Voyager also 2020-2023 model year (RU) Chrysler Pacifica vehicles.

REASON FOR THIS SAFETY RECALL

Some of the above vehicles may have been built with an improperly secured Curtain Airbag (CAB) connector. A CAB that does not deploy when intended may increase the risk of occupant injury in certain types of crashes.

The condition described above does not comply with Federal Motor Vehicle Safety Standard (FMVSS) No. 571.214 and FMVSS 571.226 which requires CAB airbag deployment during certain crashes. An improperly secured CAB connector may prevent the airbag from deploying in those crashes.

SERVICE ACTION

All vehicles in this recall have been remedied by properly securing the CAB connector. Warranty records show these repairs occurred between October 22, 2020, and November 22, 2023. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 4th Quarter of 2024.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations FCA US LLC