

Safety Recall 24KWH – Cummins X15 Engine Fuel Pump

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Number

24KWH / 24V789 / 2024-630 / Cummins Recall C7803

Supplier

Cummins

Description

Safety Recall 24KWH – Cummins X15 Engine Fuel Pump

Date

11/14/2024

What's New

Safety Recall

Refer to **Cummins Safety Recall (Campaign) C7083**.

Cummins alerted Kenworth to a defect which relates to motor vehicle safety in certain Cummins X15 engines equipped with certain fuel pumps.

Refer to **Cummins Safety Recall (Campaign) C7083** for repair information.

Introduction

Cummins alerted Kenworth to a defect which relates to motor vehicle safety in certain model year 2025 T680/T800/T880/W900/W990/C500 chassis manufactured from 06/17/2024 through 09/12/2024 with Cummins X15 engines.

The Fuel Pump Heads installed on some of the engines in the suspect population may have been built using low fatigue strength parts, making them susceptible to fracture. If a Fuel Pump Head fractures, an external fuel

leak and sudden loss of fuel pressure may occur, potentially causing the engine to stall without the ability to restart. An engine stall without the ability to restart may increase the risk of a crash.

Refer to **Cummins Safety Recall (Campaign) C7083** for repair information.

Situation

3,746 (3,339 US and 407 Canada) model year 2025 T680/T800/T880/W900/W990/C500 chassis built from 06/17/2024 through 09/12/2024 equipped with Cummins X15 engines.

Resolution

Safety Recall

Service all chassis affected that enter your dealership, even if the customer has no issue with the chassis.

1. Review the attached chassis list for your dealer code and schedule your customer(s) for service if their chassis is on the list.
2. In Service Management, select Campaign **7083** to add it to the case. If the unit is released back into service without performing the repair, make sure to also release the Campaign in Service Management
3. If you are not using Service Management to start repair orders, review SIR for "Complete" or "In Process" next to the **7083** campaign code prior to performing this repair.
4. Follow the procedures in **Cummins Safety Recall (Campaign) C7083** to inspect and repair fuel pump assembly.

Federal Law

It is a violation of Federal law for a dealer to sell or lease new vehicles covered by this recall until the defect or noncompliance has been corrected.

Warranty

Go to Cummins QuickServe and refer to **Cummins Safety Recall (Campaign) C7083**. File warranty claims through the Cummins warranty system. SIR will indicate chassis involved in this recall with the designator of **7083** in the campaign field.

Procedure

Please follow your dealership's safety procedures and precautions to ensure the vehicle can be safely repaired and maintained. Read all steps before beginning.

1. Access **Cummins Safety Recall (Campaign) C7083** through Cummins QuickServe for the specific

chassis/Engine Serial Number.

2. Follow instructions in Cummins QuickServe to complete the inspection and/or repair.
3. Follow Cummins instructions for any necessary parts.
4. File claims through Cummins.

Parts

Follow instructions in Cummins QuickServe for parts required.

Links

[Chassis List](#)

Authored by: JB3