

SAFETY RECALL ACTION NOTICE 627

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INSTALL ALTERNATOR WIRE ALIGNMENT CLIP

MODEL CODE	MODEL	MODEL YEAR
D54	Street Scrambler Sandstorm	2021 - 2022
D64	Street Twin Goldline	2021 - 2022
DB4	Bonneville T100	2021 - 2024
DC4	Street Scrambler	2021 - 2022
DCZ	Scrambler 900	2023 - 2024
DP4	Street Twin	2021 - 2022
DPZ	Speed Twin 900	2023 - 2024
DT4	Bonneville T120 Black	2021 - 2024
DU4	Bonneville T120	2021 - 2024

Certain affected VINs between AB9715 to BT0245
(All Markets)

Triumph Motorcycles has initiated a voluntary safety recall affecting a specific VIN range of the above-referenced models. **We require your immediate attention to rectify the above machines.** Please review the attached PDF for the full Action Notice.



WHAT IS THE PROBLEM?

The wires in the connector system may form a bridge if they are exposed to a combination of different factors, such as high temperatures, heavy current loads, and excessive lateral pulling on the wiring.

If the connector blades bridge, it poses a potential risk of reaching a thermal threshold beyond the connector system's capacity, leading to deformation of the connector. This may ultimately cause damage to the bike and increase the risk of a crash.

WHAT WILL TRIUMPH DO?

To address this condition, Triumph will be up-issuing Service Bulletin 615 to Safety Recall Action Notice 627. All information, including parts and repair procedures, remains unchanged from SB615. Affected motorcycles previously repaired under Service Bulletin 615 will not be subject to this recall. These VINs will be marked as completed on Triumph systems. All arrangements for updating of our computer systems have been completed.

Notification letters to current customers will be mailed on or shortly after October 25th, 2024, explaining the action and advising owners to return their bikes to a Triumph dealer to have the modification carried out free of charge.

Triumph Motorcycles will fit a new wire alignment clip, free of charge, including parts and labor. The new wire alignment clip keeps the alternator wires from contacting each other, preventing chafing, insulation erosion, and the exposure of conductive material.

WHAT SHOULD YOU DO?

All affected motorcycles are to be checked and, if necessary, repaired in accordance with the above Safety Recall Action Notice.

It is imperative that any owner who has purchased an affected machine be contacted by you immediately and asked to return the machine for modification.

Triumph Dealers should take the following actions:

1. Quarantine all unsold motorcycle stock (including motorcycle stock for sale on your website and with 3rd parties) and plan to repair as per the above Safety Recall Action Notice prior to any further deliveries to customers.
2. Owners of machines outside of the affected VIN range are not connected with this action and may require reassurance.
3. Using your own records, please contact affected customers to arrange repairs at the earliest opportunity.
4. This action is likely to increase visitor traffic to your showroom and service areas. Please ensure all arrangements are made to best accommodate them.

FEDERAL LAW PROHIBITS THE DELIVERY OF A RECALLED MOTORCYCLE UNDER A SALE OR LEASE UNTIL THE REMEDY HAS BEEN PERFORMED.

We apologize for the inconvenience this may cause, but we are taking this action in the interest of our customers' personal safety and satisfaction with our products. We thank you in advance for your anticipated cooperation.

If you have any questions, please contact Triumph Customer Support at (888) 284-6288.