

# IMPORTANT SAFETY RECALL



**FOREST RIVER**

DEPARTMENT OF COMPLIANCE  
VEHICLE SAFETY AND RECALL MANAGEMENT  
PO Box 30  
MIDDLEBURY, INDIANA 46540-9218

**NHTSA RECALL: 24V774**  
**FR ID: 70-1853**

<<DEALERNAME>>  
<<ADDRESS>>  
<<CITY>>, <<ST>> <<ZIP-XXX>>

- o Integrity
- o Safety
- o Quality
- o Customer Service

November 2024

## **Pursuant to USC49CFR §577.13 – Notification to Dealerships and Distributors – Paragraph B**

“It is a violation of Federal Law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied. Substantial civil penalties apply to violations of this law.”

*–Forest River motorized and towable products are contained in this section–*

Forest River has decided that a safety defect exists in certain 2023-2024 Riverstone Fifth Wheel Recreational Vehicles. Forest River is recalling the defect model(s) to ensure the safety of our future retail consumers and your dealership. Forest River apologizes for any inconvenience this action may cause your dealership; however, safety continued satisfaction and our commitment to building great products are of the utmost importance to Forest River.

The designated Date range of production is 03/01/2023 through 04/26/2024

### **DEFECT/NONCOMPLIANCE:**

The solar panels may have been connected in "parallel" and not in "series", which may lead to the melting of the wiring and subsequent solar functions to fail.

### **EVALUATION OF RISK:**

The wiring may melt, which may lead to a fire and property damage. Forest River recommends that consumers and dealers do not use the solar system until the remedy is completed.

### **SERVICE PROCEDURE:**

Dealership Service Department procedures can be found on Dealer Connect.

### **WHAT IS THE PART NUMBER OF THE REMEDY KIT?**

F100669650

### **DEALER REPAIR CODES: Dealer Connect**

#### **PRIOR AUTHORIZATIONS REQUIRED**

UNITED STATES	REPAIR CODE	DESCRIPTION	ALLOWABLE HOUR(S)
24V774	RC-720-05-00-004617	INSPECTION ONLY	.25 HRS
24V774	RC-720-01-00-004618	INSPECTION AND REMEDY	6.0 HRS

### **HELPFUL CONTACT INFORMATION:**

CONTACT	PHONE
CUSTOMER SERVICE	(260) 593-4028

The Recall shall be considered the utmost priority to remedy the 2023-2024 Riverstone Fifth Wheel in question. **The retail consumer shall not be charged** any amount of monies for remedy to their 2023-2024 Riverstone Fifth Wheel listed under this Recall.

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If your dealership has already performed the remedy to 2023-2024 Riverstone Fifth Wheel, your dealership is entitled to the reimbursement as stated above by filing a claim using the indicated repair code(s). If the remedy needs to be performed on an out of warranty 2023-2024 Riverstone Fifth Wheel in which the VIN falls under as stated in the identified VIN listing, your dealership is entitled to the reimbursement as stated above by filing a claim using the indicated repair code(s).

## Notice:

In no manner shall a Forest River Product Owner or Coachmen Product Owner be charged any fee(s) for scheduling, conduction or completion of the recall. Additionally, all dealership(s) that are Forest River and/or Coachmen dealership(s) are Federally Mandated to perform the recall once presented with this recall whether by the Owner or Dealership receipt of this letter, without denial of service to the Owner. Lastly, denial of a remedy for this recall is a Federal Violation punishable by law resulting substantial fines and/or civil penalties.

**Federal Regulation requires that any lessor receiving this Recall must forward a copy of this notice to the lessee within ten days. If your dealership no longer owns this vehicle, please inform the Warranty Manager of the product listed above of the change of ownership.**

Sincerely,  
Forest River, Inc.  
Office of Corporate Compliance