

SAMPLE of the Announcement Letter to the Owners of the Affected Vehicle

IMPORTANT RECALL NOTICE

Dear SUZUKI Owner:

SUZUKI DISTRIBUTOR <Please fill distributor's name> has decided to implement a Recall Campaign for certain GSX1300RRQ vehicles. According to our records, you own one of the vehicles that are affected by this Recall campaign.

We found that the primary cup in the master cylinder swollen with mineral oil as an additive for the diaphragm may block the port even for the master cylinder whose position of the port was reviewed as a previous countermeasure. In this state, when the brake fluid temperature decreases, the inside of the brake system becomes negative pressure, and the piston of the caliper is pulled in. This can lead the increases of brake lever play. In the worst case, the lever contacts with the throttle grip and the braking distance increase.

When using the vehicle, operate the brake lever and confirm that there is no abnormality in the operating condition including the brake lever play.

Instruction has been sent to the authorized Suzuki dealers. Please contact your authorized Suzuki dealer and have your vehicle take the necessary rework.

This rework will be performed at no cost to you for parts and labor and it can be completed in less than 0.8H if you have an appointment.

If your dealer unfortunately fails to make this repair without charge or within a reasonable period of time, we would like to recommend you to kindly consult SUZUKI DISTRIBUTOR at <phone number and e-mail address>.

If you no longer own this vehicle, please kindly inform <SUZUKI DISTRIBUTOR name> or your authorized Suzuki dealer of the change of owner information.

We are very sorry for any inconvenience this Recall campaign may cause, but we are certain that you understand our interest in your continued satisfaction with Suzuki products.

Sincerely yours,

Suzuki Distributor