



# TOYOTA

## SAFETY RECALL 24TA12 *Remedy Notice*

Certain 2024 Model Year Tundra and Sequoia  
Potential Sudden Loss of Tire Pressure  
NHTSA Recall No. 24V-767

### Frequently Asked Questions

Original Publication Date: October 15, 2024

**Q1:** *What is the condition?*

A1: The inner sidewall of the passenger-side front and rear tires may have been damaged during vehicle assembly. If structural damage has occurred, a tire may suddenly lose air pressure while driving, which could result in a loss of vehicle control, increasing the risk of a crash.

**Q1a:** *Are there any warnings that this condition occurs?*

A1a: Owners may notice physical damage, such as a gouge, on the inner sidewall of the tire. They may also notice a partially deflated tire, or the tire pressure monitoring system may illuminate. (The light can illuminate for other reasons beyond this recall condition.)

**Q2:** *What is Toyota going to do?*

A2: Toyota dealers will inspect tires, based on Toyota inspection criteria, and replace up to two tires if damaged during vehicle assembly **FREE OF CHARGE**.

**Q3:** *Which and how many vehicles are covered by this Safety Recall?*

A3: There are approximately 12,000 vehicles covered by this Safety Recall.

Model Name	Model Year	Production Period
Tundra & Sequoia	2024	Late April 2024 to Mid- July 2024

**Q4:** *How long will the repair take?*

A4: To inspect tires and replace those which are damaged will take approximately 1 hour. However, it may be necessary for the owner to make the vehicle available for a longer period time depending upon the dealer's schedule

**Q5:** *What if I previously paid for repairs related to this Safety Recall?*

A4: Reimbursement consideration instructions will be provided in the owner letter.

**Q6:** *How does Toyota obtain my mailing information?*

A5: Toyota uses an industry provider who works with each state's Department of Motor Vehicles (DMV) to receive registration or title information, based upon the DMV records. Please make sure your registration or title information is correct.

**Q7:** *What if I have additional questions or concerns?*

A6: If you have additional questions or concerns, please contact the Toyota Brand Engagement Center at (1-800-331-4331) Monday through Friday, 8:00 am to 8:00 pm, Saturday 9:00 am to 7:00 pm Eastern Time.