

From: [Broadcast Messaging System](#)
To: [DL-BMS Message Monitors](#)
Subject: BMW Recall 24V-xxx: Rear Cargo Rails
Date: Tuesday, October 15, 2024 2:09:21 PM

Publish Date: October 15, 2024
From: Technical Service
Expiration Date: October 29, 2024

DCSnet Message
Urgent



Subject: **BMW Recall 24V-xxx: Rear Cargo Rails**

BMW AG has issued a Delivery Stop (effective October 9, 2024) on certain Model Year 2018 - 2023 BMW vehicles that were produced between March 9, 2017, and November 30, 2022.

As of October 15, 2024, this Delivery Stop has been upgraded to a Safety Recall for the portion of affected VINs which had the rework completed under Recall 24V-534: Rear Cargo Rails.

It was determined that the new bolts used for B51 17 24 Recall 24V-534: Rear Cargo Rails (0051960500), do not always provide a secure screw connection. It is therefore necessary to stop this technical campaign immediately. This new Delivery Stop is being published so that the vehicles within our Sales and Warranty systems continue to be marked with a campaign.

In an extreme rear crash, the attachment between the rear cargo rail and the vehicle body could become damaged. In a rare case, the rail could start to separate from the vehicle body, which could increase the risk of injury.

Do not deliver to a customer, a New, Certified Pre-Owned or Used vehicle subject to a Delivery Stop, until the vehicle is repaired. Do not use or sell replacement equipment/parts subject to a Delivery Stop.

The Recall Notice and FAQ have been attached for further information.

The bulletin will be updated when additional information becomes available.

Sincerely,
Technical Service

Attachments: [B512824\[1729014419263\].pdf](#)
 [B512824 Recall Notice\[1729014419263\].pdf](#)
 [B512824_24V-xyz-CargoRailReRecall-FAQ-\(15Oct2024\)\[1729014419263\].pdf](#) [B512824\[1729014419263\].pdf](#)
[B512824 Recall Notice\[1729014419263\].pdf](#)
[B512824_24V-xyz-CargoRailReRecall-FAQ-\(15Oct2024\)\[1729014419263\].pdf](#)

Recipients: BMW Passenger Cars, All Offering, All Region, All Areas, All Departments, All Personnel
BMW SAV (Light Trucks), All Offering, All Region, All Areas, All Departments, All Personnel
BMW Passenger Cars, CC-All
BMW SAV (Light Trucks) CC-All

2024-10-15

What's New:

- Title changed
- This Delivery Stop has been upgraded to a Safety Recall
- Situation section updated
- Recall Notice and FAQ added

MODEL

E-Series	Model Description	Production Date
F97	X3 M Sports Activity Vehicle	March 11, 2019 – August 3, 2022
G01	X3 Sports Activity Vehicle	March 9, 2017 – November 30, 2022

AFFECTED VEHICLES

Vehicles which require this campaign to be completed will show it as “Open” when checked either in AIR, AWP, Campaign Summary or Warranty Vehicle Inquiry.

Please make sure you check your dealer inventory as soon as possible. As of October 10, 2024, you can see a list of affected vehicles in Inventory Campaign Details (ICD) under ROSS.

SITUATION

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The bulletin will be updated when additional information becomes available.

Supporting Materials

[picture_as_pdf B512824_24V-xyz-CargoRailReRecall-FAQ-\(15Oct2024\).pdf](#)

[picture_as_pdf B512824 Recall Notice.pdf](#)

SAFETY RECALL NOTICE

To: All Center Operators, Sales Managers, Service Managers, Parts Managers and Warranty Processors

RE: Recall 24V-xxx: Rear Cargo Rails – B51 28 24

BMW AG has issued a Delivery Stop (effective October 9, 2024) on certain Model Year 2018 - 2023 BMW vehicles that were produced between March 9, 2017, and November 30, 2022.

As of October 15, 2024, this Delivery Stop has been upgraded to a Safety Recall for the portion of affected VINs which had the rework completed under Recall 24V-534: Rear Cargo Rails.

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that Centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

Safety Recall
24V-xyz
Rear Cargo Rails - ReRecall
Model Year 2018-2022
BMW X3 SAV
Issue Date: 10/15/2024

Q1. Which BMW models in the US are potentially affected by this Safety Recall?

Model Year 2018-2022 BMW X3 SAV models in the US are potentially affected.

Q1a. I seem to remember hearing about a similar Safety Recall. Is this one new or different?

Yes. Earlier this year, BMW released a Safety Recall on this topic. However, a number of vehicles received the remedy and, unfortunately, need to return to a BMW center to have the recall performed again. This new recall addresses those vehicles.

Q2. What is the specific issue?

In an extreme rear crash, the attachment between the rear cargo rail and the vehicle body could become damaged. In a rare case, the rail could start to separate from the vehicle body, which could increase the risk of injury.

Q3. Why are other models / vehicles not included in this Safety Recall?

Other models have a different attachment between the rear cargo rail and the vehicle body.

Q4. Can I continue to drive my vehicle?

Yes. However, when you are notified by BMW of this Safety Recall that a remedy is available, please contact an authorized BMW center to schedule an appointment as soon as possible. For the latest updates to this Safety Recall, please visit [bmwusa.com/recall](https://www.bmwusa.com/recall). **If you are not the only driver of this vehicle, please advise all other drivers of this important information.**

Q5. How did BMW become aware of the issue?

BMW became aware of the issue through its quality control procedures.

Q6. How will I be informed of this Safety Recall?

Owners of potentially affected vehicles will be notified via First Class mail advising them of this Safety Recall and to schedule an appointment with an authorized BMW center as soon as possible to have the remedy performed. To locate your nearest authorized BMW center, please visit [bmwusa.com/dealer](https://www.bmwusa.com/dealer).

To ensure BMW has the most up-to-date contact and vehicle information, owners should register their vehicle at [bmwusa.com/myBMW](https://www.bmwusa.com/myBMW). Registration is free and will give them access to other information specific for their BMW vehicle. Alternatively, owners can visit [bmwusa.com/recall](https://www.bmwusa.com/recall) and click on “**Manage recall notices and contact information**”.

Q7. How will my vehicle be remedied?

The bolts which attach the rear cargo rails to the vehicle body will be removed and replaced for free which should take about one hour.

Q8. Do I have to wait for BMW to contact me to have the remedy performed?

Yes. We are in the process of implementing this Safety Recall to ensure that the necessary parts, tools, and procedures are available. For the latest updates to this Safety Recall, please visit [bmwusa.com/recall](https://www.bmwusa.com/recall).