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Sent on 10 15 2024 **Expires on** 12 02 2024

From Brad Ortloff, Manager of Auto Campaigns and Recalls

Subject Stop Sale/Safety Recall: 2023-25M Multi-Model High-Pressure Fuel Pump

DATE: October 15, 2024

TO: All Honda Sales, Service & Parts Managers, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

Re: Stop Sale/Safety Recall: 2023-25M Multi-Model High-Pressure Fuel Pump

On October 14, 2024, American Honda notified NHTSA of a **stop sale** and **safety recall** for **certain** 2023-2024 Accord/Accord FHEV, 2025 Civic/Civic FHEV, and 2023-2025 CR-V FHEV vehicles. It is possible that the high-pressure fuel pump was manufactured improperly, which can cause the fuel pump to crack, leading to a fuel leak. A fuel leak in the presence of an ignition source may increase the risk of a fire, crash, or injury. **Refer to your eResponsibility report or perform an iN VIN status inquiry to determine which units in your inventory are affected.**

PARTS, TOOLS, AND REPAIR

Parts are unavailable at launch. We are actively working to increase production outputs. More information concerning parts availability, tools, and the repair method will be shared as it becomes available.

SERVICE BULLETIN

A stop sale only placeholder Service Bulletin 24-122, *Safety Recall: Multi-Model High-Pressure Fuel Pump Stop Sale* posted to the Service Information System (SIS) on October 15, 2024. A revised bulletin including repair, parts, tools, and warranty claim information, will be posted to the SIS at a later date.

CUSTOMER NOTIFICATION

American Honda expects to complete customer notification by early December 2024.

As always, perform an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.