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Sent on	10	08	2024	Expires on	12	26	2024
From	Brad Ortloff, Manager of Auto Campaigns and Recalls						
Subject	Stop Sale/Safety Recall: 2023-25M Integra EPS Gearbox Assembly						

DATE: October 8, 2024

TO: All Acura Sales, Service & Parts Managers, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

Re: Stop Sale/Safety Recall: 2023-25M Integra EPS Gearbox Assembly

On October 3, 2024, Acura notified NHTSA of a **stop sale** and **safety recall** for **certain** 2023-2025 Integra units which may have an improperly manufactured electronic power steering (EPS) gearbox assemblies that can affect steering function, increasing the risk of a crash or injury. **Refer to your eResponsibility report or perform an iN VIN status inquiry to determine which units in your inventory are affected.**

REPAIR

The initial repair follows the current repair method that replaces the spring assembly and redistributes the grease in the EPS gearbox assembly.

In mid-October, a new, streamlined repair method will be applied to allow the spring assembly to be replaced and grease injected into the EPS gearbox assembly without subframe removal.

PARTS

Parts are available in limited quantities. An initial allocation has already been sent to your dealership. Additional quantities will be allocated over the next several weeks.

TOOLS

There are no new special tools required for the initial repair method.

Special tools will be allocated to your dealership once the new streamlined repair method is launched.

SERVICE BULLETIN

Service Bulletin 24-054, *Safety Recall: 2023-25 Integra Steering Gearbox Greasing* posted to the Service Information System (SIS) as of October 8, 2024. It includes repair, parts, and warranty claim information related to this recall.

CLIENT NOTIFICATION

Acura expects to begin client notification in mid-November 2024.

As always, perform an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.