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From Brad Ortloff, Manager of Auto Campaigns and Recalls

Subject Steering Gearbox Repair Method Update: Safety Recall - 2022-25M Multi-Model EP

DATE: October 18, 2024

TO: All Honda Sales, Service, & Parts Managers, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

Re: **Steering Gearbox Repair Method Update: Safety Recall - 2022-25M Multi-Model EPS Gearbox Assembly**

On October 18, 2024, the following Service Bulletins were updated to reflect a new streamlined repair method.

- 24-117: *Safety Recall: 2023-25 CR-V, 2023-25 CR-V Hybrid, 2025 CR-V e:FCEV Steering Gearbox Repair*
- 24-118: *Safety Recall: 2023-25 HR-V Steering Gearbox Repair*
- 24-119: *Safety Recall: 2022-25 Civic Steering Gearbox Repair*

REPAIR

The repair method has been streamlined to allow the spring assembly to be replaced and grease injected into the EPS gearbox assembly without subframe removal.

PARTS

Parts have been sent to your dealership.

TOOLS

Special tools have been sent to your dealership.