

**Reference Number: GCUS-3-3397**

**N242477760 - Safety Recall - Airbag Module Not Activated**

GENERAL MOTORS

DCS7045

URGENT - DISTRIBUTE IMMEDIATELY

Date: October 8, 2024

Subject: N242477760 - Safety Recall

Airbag Module Not Activated

Models: 2024 Chevrolet Silverado 4500 HD/5500 HD/6500 HD

General Motors is releasing Safety Recall N242477760 today.

Vehicles involved in this recall were placed on stop delivery October 2, 2024. Once the service procedure contained in this bulletin has been performed on the vehicle, the vehicle is released from stop delivery and the vehicle can be delivered to the customer.

What Should Dealers Do: Dealers should review IVH or the Dealer Maxis reports for open VINs in their inventory. Dealers can view the attached bulletin and it will also be displayed in Service Information tomorrow.

The Stock VIN list of vehicles in dealer inventory is attached to this message. Note: this list is only accurate at the time of report creation and all VINs should be validated in IVH prior to repair.

**Frequently Asked Questions Document (FAQs)**

Attached to this message you will find a document that addresses the most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

END OF MESSAGE