

## **A CUMMINS FIELD CAMPAIGN**

**Please Deliver To:** Service Managers and Warranty Decision Makers

**FROM:** Cummins Global Warranty Administration Communications

**Subject:** X15 Fuel Pump Head Replacement Safety Campaign

**Number:** C7083

**Date:** 14-Nov-2024

**Expires:** 15-Jan-2060 (U.S./Canada)  
15-Jan-2060 (International)

**Attention:** Worldwide distr./ branches and Div./Reg Offices  
U.S. / Canadian Dealers  
U.S. / Canadian Distr./Branches and Div. Offices (Automotive)

If additional information is required, please contact your Cummins Warranty Operations Group Leader.

### **DESCRIPTION:**

This Safety Campaign is being issued to address a defect that may exist in certain Cummins X15 engines manufactured between June 10, 2024 and September 3, 2024 and 18 ReCon engines built between August 17, 2024 and August 24, 2024 may be affected.

The Fuel Pump Heads installed on some of the engines in the suspect population may have been built using low fatigue strength parts, making them susceptible to fracture. If a Fuel Pump Head fractures, an external fuel leak and sudden loss of fuel pressure may occur, potentially causing the engine to stall without the ability to restart. An engine stall without the ability to restart may increase the risk of a crash.

### **ACTION:**

In order to qualify for repair under this field action, an engine:

- 1 will be covered Regardless of coverage status, and
- 2 **must** show as OPEN on QuickServe® Online for this field action.

**NOTE:** The ESN list is attached for reference.

After verifying that the engine meets the above requirements, perform the following actions:

- 1 Remove the Fuel Pump Heads from the high-pressure pump. Please refer to Procedure 005-227 in the appropriate Service Manual.
- 2 Install new Sealing O-Rings #3028349 into the fuel inlet.  
**NOTE:** Kits manufactured before November 9, 2024 may **not** include the Sealing O-Rings.  
**NOTE:** Sealing O-Rings should **ONLY** be claimed if your kit did **not** include them.
- 3 Install both Fuel Pump Heads using Repair Kit #658475600PX.
- 4 Install new sealing washer (included in kit) onto the banjo connection on the air vent line at the Fuel Pump Head.

### **MATERIAL DISPOSITION:**

Where applicable, materials removed as a result of this field action **must** be returned to Cummins. Parts flagged via the Cummins Enhanced Parts Return (EPR) process should be returned following the stated instructions. Please return the parts to:

Cummins Service Support Center

910 S. Marr Road, Receiving Location 35

Columbus, IN 47201

Attn: Service Support Center Manager

Email: [ssc@cummins.com](mailto:ssc@cummins.com)

**NOTE:** Parts covered by the Field Action are to be returned to the Cummins Service Support Center. Please include a copy of the claim paperwork and a material return tag with the returned parts. Include the ESN number, the Campaign #7083, and the claim number on the material return tag. For Cummins returns, record WebCumpas# on the outside of the box. For PACCAR returns, record CRA# or Eztrac#. Items **not** flagged for EPR should be returned to ReCon for core credit. Unless otherwise indicated, items with no core liability can be scrapped.

**REIMBURSEMENTS:**

**Parts:**

The following parts are covered under this field action:

Part Number	Quantity	Description
302834900	2	SEALING O-RING (OPTIONAL)
658475600PX	1	KIT, FUEL PUMP REPAIR

**NOTE:** SRTs to gain access that are required to complete the repair, that are sufficiently explained in the claim narrative, may also be claimed on this action.

**NOTE:** All SRTs listed are OPTIONAL. Select **ONLY** the appropriate SRTs for the repair performed.

**Labor using applicable Access Code and Time:**

SRT Code	Description	Time
00-400	Steam Clean - Single Component Repair (OPTIONAL)	
00-902	Technician Administrative Time - Road/Field Repair (OPTIONAL)	
00-90F	Technician Administrative Time - Field Action Service Events (OPTIONAL)	
05-03Z	Fuel Pump Head - Remove and Install, All - X15 CM2350 X116B (OPTIONAL)	
05-06L	Fuel Pump Head - Remove and Install - X15 CM2350 X123B (OPTIONAL)	
05-07B	Fuel Pump Head - Remove and Install - X15 CM2350 X129B (OPTIONAL)	
05-07Z	Fuel Pump Head - Remove and Install, All - X15 CM2450 X134B (OPTIONAL)	
05-0E7	Fuel Pump Head - Remove and Install, All - X15 CM2450 X142B (OPTIONAL)	
05-176	FUEL PUMP HEAD - REMOVE AND INSTALL (OPTIONAL)	

**Travel:**

Travel is covered under this field action. Towing is covered under this field action.

**Other Claimables:**

Consumables are covered under this field action.

**NOTE:** Additional parts, such as o-rings, gaskets and fasteners, that are required to complete the repair, but **not** listed, may be claimed in Other Claimables. Please consolidate all consumables and claim them as one line item in Other Claimables titled CAMPAIGN SUPPLIES or other appropriate selections. Please include brief summaries on the details of items claimed. A lack of documentation in the narrative may result in a reduction in claim reimbursement or claim denial.

**Claim Instructions:**

For Cummins Dealers, claims for this Field Campaign **must** be filed via **RAPIDSERVE™** Web (rsw.cummins.com). For information regarding **RAPIDSERVE™** Web, please reference the "Warranty" tab in QuickServe® Online. If there are additional questions, please contact your local Cummins Distributor.

Account Code: ..... 65  
 Pay Code: ..... North America Distributor = X  
 Pay Code: ..... North America Dealer = D  
 Pay Code: ..... International Distributor = I  
 Pay Code: ..... International Dealer = R  
 Failure Code: ..... WFHPHA

Attachments  
 c7083\_esn-list.xlsx