

# ARB7 Recall Campaign - Check HVB cell block modules and reprogram BMCe software

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ID Number	ARB7
Affected models	Taycan (Y1A/Y1B/Y1C)
Affected Model Years	2020 - 2024
VIN List	Attached
Number of Affected Vehicles	20,054
Issue Description	<p>Porsche identified a potential issue in the battery cell modules installed in the high-voltage batteries in the affected vehicles. To address this issue, vehicles will be inspected, and if determined necessary, specific modules within the battery will be replaced. Newly developed battery monitoring software will be installed.</p>
What should Porsche Centers do?	<p>Please arrange to have the remedy performed on affected vehicles as soon as it is available.</p> <p><b>The remedy is not yet available at this time.</b></p>
What will Porsche do?	<p>Vehicles will have the remedy performed once it is available.</p> <p>Phase 1: The subject vehicles will be checked remotely by Porsche for battery module state of health. If any cell modules are found to be affected, the subject vehicles will be added to ARB5 Recall for the module replacement via EVBS. This is expected to begin in December 2024.</p> <p>Phase 2: The subject vehicles will receive a BMCe software update to be performed at the Porsche Center, which is expected in Q1 2025.</p> <p><b>The remedy is not yet available at this time.</b></p>
TI Number	Not yet available, to be posted at a later date.

Customer Letter

Interim customer letter attached below, sent to customers on 11/27/24.

Customer Reactive Statement

Our first priority is the safety and quality of our cars. We recently determined that there is a potential battery issue impacting 2020-2024 Taycan vehicles. If a customer's vehicle is affected, they will be notified via an email and a letter. If necessary, out-of-specification battery modules will be replaced and customers will be provided with alternative transportation while their vehicles are being remedied free of charge.

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**Attachments**

1. [VIN\\_List\\_Report\\_ARB7\\_2024-11-27\\_V2.xlsx](#)
2. [ARB7 Recall Interim Letter Redacted.pdf](#)