

SAFETY RECALL NOTICE



BRP US, Inc.
10101 Science Drive
Sturtevant, Wisconsin 53177
USA

October 8, 2024

Re: Engine Output Shaft Can Break- Potential Loss of Drive Power

Dear BRP Dealer / Distributor,

This notice is sent to you in accordance with the requirements of the *Motor Vehicle Safety Act* (Canada), the National Traffic and Motor Vehicle Safety Act (United States) and other applicable laws. BRP has decided that a defect, which relates to motor vehicle safety, exists on certain vehicles and is conducting a safety recall.

What is the potential problem?

The output shaft installed on affected vehicles may be exposed to stress concentration that could cause fatigue failure. Over time, the output shaft may break, resulting in a loss of drive power while driving. This can increase the risk of a crash.

Which models are involved?

Certain 2017 to 2019 Can-Am Spyder RT and F3 vehicles

What is the solution?

- The corrective actions for this recall are under development and are NOT yet available.
- BRP will offer the corrective actions free of charge.
- BRP will send you a second communication to inform you of the corrective actions before January 31, 2025.

What should you do?

- Read the Safety Campaign Bulletin 2019-12.
- Do not deliver any involved vehicle before performing the safety recall.
- Refer to Campaign Monitoring to validate involved vehicle serial numbers.
- Contact all of your customers included in the campaign and inform them about:
 - The safety recall
 - The instructions below as to the use of their vehicle:
In the case of a loss of drive power, you will maintain steering and braking (including the Anti-Lock Braking System (ABS)), but you will not be able to maintain your speed. You will not have all the functionalities of the Vehicle Stability System (VSS).

What will BRP do for customers?

- Within direct markets: BRP will send a safety recall letter to all known registered owners.
- Within distributor markets: BRP is notifying its distributors. The distributors are then responsible to deploy the safety recalls in their respective markets and must follow all legal requirements.
- Information for customers will be posted on the Can-Am On-Road public websites.

Ski-Doo
Lynx
Sea-Doo
Can-Am
Rotax
Alumacraft
Manitou
Quintrex

BRP prides itself on being an industry leader and providing you, as well as our customers, with the very best information so we can collectively preserve the reputation of our products.

We apologize for any inconvenience this may have caused you or your customers.

Sincerely,

BRP Customer Services Department

If you have questions about this notice, please communicate with us:

- By submitting a Technical Support Request/Report incident in **BOSSWeb**.
A service representative will communicate with you.

OR

- By dialing: 1-800-366-6992
Monday to Thursday: 24h support
Friday: 12:01 AM to 5: 00 PM Eastern time