

SAFETY RECALL NOTICE



BRP, Inc.
726, Saint-Joseph Street
Valcourt, Quebec J0E 2L0
Canada

January 22, 2025

Re: Engine Output Shaft Can Break- Potential Loss of Drive Power - REMEDY IS AVAILABLE

Dear BRP Dealer / Distributor,

This notice is an update of a previous notice issued in October 2024. The solution is now available.

This notice is sent to you in accordance with the requirements of the *Motor Vehicle Safety Act* (Canada), the National Traffic and Motor Vehicle Safety Act (United States) and other applicable laws. BRP has decided that a defect, which relates to motor vehicle safety, exists on certain vehicles and is conducting a safety recall.

What is the potential problem?

The output shaft installed on affected vehicles may be exposed to stress concentration that could cause fatigue failure. The output shaft may break, resulting in a loss of drive power while driving. This can increase the risk of a crash.

Which models are involved?

Certain 2017 to 2019 Can-Am Spyder RT and F3 vehicles

What is the solution?

- The output shaft needs to be replaced if the vehicle is below a specific mileage threshold.

Model Year (MY) and models	Threshold	Output shaft replacement required
MY 2017 F3, RT	Less than 21748 mi (35000 km)	Yes
MY 2017 F3, RT	21748 mi (35000 km) or above	No
MY 2018 and 2019 F3, RT	Less than 37282 mi (60000 km)	Yes
MY 2018 and 2019 F3, RT	37282 mi (60000 km) or above	No

Ski-Doo
Lynx
Sea-Doo
Can-Am
Rotax
Alumacraft
Manitou
Quintrex

- The replacement will be free of charge (parts and labor) for the customer.
- The total labor time paid for this procedure is 8.4 hours.
- Parts will be released progressively starting at the end of January, upon availability, to ensure an even distribution across the network.
- The required engine support service tool will be autoshipped to dealers in Canada and the United States with two or more affected units. For all other dealers and regions, the tool needs to be ordered through the regular channel. Tools will be subject to selective release.

What should you do?

- Identify which bulletin applies to which VINs, as BRP issued two bulletins related to this recall. Do this before starting any repairs.

Safety Campaign Bulletin 2019-12 Rev. 1 - Engine Output Shaft Can Break - Potential Loss of Drive Power

Safety Campaign Bulletin 2019-13 - Engine Output Shaft Can Break and/or Sprocket Wear - Potential Loss of Drive Power

NOTE: In this combined bulletin, BRP included the vehicles with an open campaign from safety bulletins 2019-10 (front sprocket wear) and 2019-12 (output shaft) and for the countries with a warranty system managed by Warranty on Demand.

- Do not deliver any involved vehicle before performing the safety recall.
- Refer to Campaign Monitoring to validate involved vehicle serial numbers.
- Contact all of your customers included in the campaign and inform them about:
 - The safety recall
 - The instructions below as to the use of their vehicle:

In the case of a loss of drive power, you will maintain steering and braking (including the Anti-Lock Braking System (ABS)), but you will not be able to maintain your speed. You will not have all the functionalities of the Vehicle Stability System (VSS).

What will BRP do for customers?

- Within direct markets: BRP will send a safety recall letter to all known registered owners.
- Within distributor markets: BRP is notifying its distributors. The distributors are then responsible to deploy the safety recalls in their respective markets and must follow all legal requirements.
- Information for customers will be posted on the Can-Am On-Road public websites.

BRP prides itself on being an industry leader and providing you, as well as our customers, with the very best information so we can collectively preserve the reputation of our products.

We apologize for any inconvenience this may have caused you or your customers.

Sincerely,

BRP Customer Services Department

If you have questions about this notice, please communicate with us:

- By submitting a Technical Support Request/Report incident in **BOSSWeb**.
A service representative will communicate with you.

OR

- By dialing: 1-800-361-9980
Monday to Thursday: 24h support
Friday 12:01 AM to 5: 00 PM Eastern time