



Audi

AUDI DEALER COMMUNICATION

Advance Notice – Safety Recall 931A / High-Voltage Battery Module(s)

This notice is for: All Dealer Personnel

Date: October 02, 2024

Issue: Certain high-voltage batteries may experience short circuits within the battery modules, which can lead to thermal events and, in some cases, fires.

Precautions: Customers with online data collection activated in their vehicles will be monitored under Audi’s Online Field Monitoring program. Online data collection is active unless Privacy Mode is engaged in the vehicles. Audi of America’s data collection practices for purposes of monitoring for vehicle safety and other purposes are described in our privacy statement, at audiusa.com/privacy.

These vehicles will be monitored through online data evaluation. Where the online data shows a potentially critical battery module, the owner will be contacted and advised to only charge the vehicle at 80% charging capacity until the affected module can be replaced at an authorized Audi dealer.

- Repair:**
- Recall remedy - REPAIR NOT YET AVAILABLE
 - Until the recall remedy becomes available, dealers should diagnose customer vehicle concerns and perform repairs, if needed, following existing repair procedures. This work cannot be billed/claimed against the recall.
 - Dealers and owners will be notified in writing once the remedy is available.
 - Check daily campaign open inventory report or OMD for affected vehicles in inventory.

Affected Vehicles

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2022	2024	E-TRON GT	4,459
USA	2022	2024	RS E-TRON GT	1,385

**Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

Notes:

IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

-END OF MESSAGE-

Ensure all dealer personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.