



Audi

# AUDI DEALER COMMUNICATION

## Advance Notice – Safety Recall 931B / High-Voltage Battery Module(s)

**This notice is for:** All Dealer Personnel

**Date:** October 02, 2024

**Issue:** Certain high-voltage batteries may experience short circuits within the battery modules, which can lead to thermal events and, in some cases, fires.

**Precautions** As an interim measure, dealers will perform diagnostic procedures and, if necessary, replace battery module assemblies at no cost to owners. Audi will provide this information/instructions to dealers soon.

Owners of these vehicles will also be advised to only charge their vehicle up to 80% charging capacity, and the inspection may have to be repeated before the software becomes available.

- Repair:**
- Recall remedy - REPAIR NOT YET AVAILABLE
  - Until the recall remedy becomes available, dealers should diagnose customer vehicle concerns and perform repairs, if needed, following existing repair procedures. This work cannot be billed/claimed against the recall.
  - Dealers and owners will be notified in writing once the remedy is available.
  - Check daily campaign open inventory report or OMD for affected vehicles in inventory.

**Affected Vehicles**

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2022	2024	E-TRON GT	521
USA	2022	2024	RS E-TRON GT	134
CAN	2022	2024	E-TRON GT	495
CAN	2022	2023	RS E-TRON GT	207

*\*Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

**Notes:**

**IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS**

**New Vehicles in Dealer Inventory: It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.**

**Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.**

**-END OF MESSAGE-**

Ensure all dealer personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.