



Audi

# AUDI DEALER COMMUNICATION

## Final Repair Available – Safety Recall 931B / High-Voltage Battery Modules

**This notice is for:** All Dealer Personnel

**Date:** July 14, 2025

**Issue:** Certain high-voltage (HV) batteries may experience short circuits within the battery modules. A short circuit in the high-voltage battery module can increase the risk of a fire.

**Precautions:** **As a precaution, Audi recommends setting the maximum battery charge to 80%. This is an important measure to help protect the high-voltage battery modules in affected vehicles until the recall remedy is available.**

The vehicle owner’s manual contains important information about charging the vehicle, and regarding the vehicle’s warning lights and messages. We encourage owners and anyone who drives the vehicle to review the owner’s manual to become familiar with charging procedures, and with the types of vehicle indicators, warnings and messaging they may see.

**Repair:** Inspect the high-voltage battery modules in affected vehicles, replace module(s) if necessary and perform vehicle software update.

High-voltage battery module inspection, will take up to two (2) days to complete. If the inspection shows that a battery module needs replacement, dealers will order the necessary parts and perform the replacement. This work can take up to three (3) days to complete, depending on the number of modules requiring replacement.

- REPAIR AVAILABLE – July 15, 2025
- See ELSA and Service References in Elsa2Go for complete repair & claiming instructions.
- Check daily campaign open inventory report or OMD for affected vehicles in inventory.
- Repair every affected inventory vehicle before delivery to consumers.

**Parts Department:** Please coordinate with your service department to ensure that parts are available for all scheduled appointments.

**IMPORTANT INFORMATION FOR VEHICLES WITH BOTH 931A AND 931B:**

A small number of vehicles are assigned both 931A and 931B.

If a vehicle has both codes assigned:

- The 931B inspection must be completed before the software update.
- The inspection and potential module replacement will be claimed under the 931B.
- The final remedy software will be performed and claimed under the 931A.

**Affected Vehicles:**

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2022	2024	E-TRON GT	568
USA	2022	2024	RS E-TRON GT	152
CAN	2022	2024	E-TRON GT	495
CAN	2022	2023	RS E-TRON GT	207

*\*Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

Ensure all dealer personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.

**Notes:**

- Schedule owner repairs immediately
- Owner mailing – July 2025
- Loaner/rental coverage – see campaign circular

**IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS**

**New Vehicles in Dealer Inventory:** It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

**Pre-Owned Vehicles in Dealer Inventory:** Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

**-END OF MESSAGE-**