



Audi

AUDI DEALER COMMUNICATION

Interim Inspection – Safety Recall 931B / High-Voltage Battery Modules

This notice is for:	All Dealer Personnel																									
Date:	November 07, 2024																									
Issue:	Certain high-voltage (HV) batteries may experience short circuits within the battery modules. A short circuit in the high-voltage battery module can increase the risk of a fire.																									
Interim High-voltage Battery Module Inspection	To help monitor high-voltage battery modules until the recall remedy becomes available, dealers will inspect the high-voltage battery modules in affected vehicles. This is not the final recall remedy. The monitoring program should be carried on inventory vehicles. However, inventory vehicles cannot be delivered until the final recall remedy is available.																									
Precautions	As a precaution, Audi recommends setting the maximum battery charge to 80%. This is an important measure to help protect the high-voltage battery modules in affected vehicles until the recall remedy is available. The vehicle owner’s manual contains important information about charging the vehicle, and regarding the vehicle’s warning lights and messages. We encourage owners and anyone who drives the vehicle to review the owner’s manual to become familiar with charging procedures, and with the types of vehicle indicators, warnings and messaging they may see.																									
Interim Inspection:	<ul style="list-style-type: none"> • INTERIM INSPECTION AVAILABLE – November 08, 2024 • See ELSA and Service References in Elsa2Go for complete repair & claiming instructions • Check daily campaign open inventory report or OMD for affected vehicles in inventory • Repair every affected inventory vehicle <u>before delivery to consumers</u>. 																									
Parts Department:	See the campaign circular for parts and ordering information.																									
Affected Vehicles	<table border="1"> <thead> <tr> <th>Country</th> <th>Beginning Model Year</th> <th>Ending Model Year</th> <th>Vehicle</th> <th>Vehicle Count</th> </tr> </thead> <tbody> <tr> <td>USA</td> <td>2022</td> <td>2024</td> <td>E-TRON GT</td> <td>568</td> </tr> <tr> <td>USA</td> <td>2022</td> <td>2024</td> <td>RS E-TRON GT</td> <td>152</td> </tr> <tr> <td>CAN</td> <td>2022</td> <td>2024</td> <td>E-TRON GT</td> <td>495</td> </tr> <tr> <td>CAN</td> <td>2022</td> <td>2023</td> <td>RS E-TRON GT</td> <td>207</td> </tr> </tbody> </table> <p><i>*Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa <u>on the day of repair</u> to verify that a VIN qualifies for repair under this action. Elsa is the <u>only</u> valid campaign inquiry & verification source.</i></p>	Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count	USA	2022	2024	E-TRON GT	568	USA	2022	2024	RS E-TRON GT	152	CAN	2022	2024	E-TRON GT	495	CAN	2022	2023	RS E-TRON GT	207
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Notes:	<ul style="list-style-type: none"> • Schedule owner inspections immediately • Interim owner mailing – November 2024 • Loaner/rental coverage – see campaign circular 																									

Ensure all dealer personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.

IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

-END OF MESSAGE-