

IMPORTANT SAFETY RECALL



FOREST RIVER

DEPARTMENT OF COMPLIANCE
VEHICLE SAFETY AND RECALL MANAGEMENT
PO Box 30
MIDDLEBURY, INDIANA 46540-9218

NHTSA RECALL: 24V722
FR ID: 121-1845

- o Integrity
- o Safety
- o Quality
- o Customer Service

<<VIN>>
<<OWNER NAME/DEALERNAME>>
<<ADDRESS>>
<<CITY>>, <<ST>> <<ZIP-XXX>>

October 2024

Pursuant to USC49CFR §577.13 – Notification to Dealerships and Distributors – Paragraph B

“It is a violation of Federal Law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied. Substantial civil penalties apply to violations of this law.”

–Forest River motorized and towable products are contained in this section–

This notice is sent to you in accordance with the requirements of the United States’ *National Traffic and Motor Vehicle Safety Act*. Forest River has decided that certain 2024-2025 Viking and Clipper Travel Trailer Recreational Vehicles fail to comply with the requirements of *Federal Motor Vehicle Safety Standard 108 “Lamps, reflective devices and associated equipment”*.

WHAT IS THE NONCOMPLIANCE?

The driver and passenger side marker lamps (amber and red) fail to meet FMVSS 108 for lens reflectivity.

EVALUATION OF THE RISK TO THE VEHICLE AND OPERATOR(S) RELATED TO THE RECALL.

An approaching vehicle from the rear or side may not get the proper indication if conspicuity from the suspect vehicle. This could increase the risk of a crash. Additionally, the side marker lamps do not meet FMVSS 108.

SERVICE PROCEDURE:

The reflector stickers are included with this notification.

Reflector Installation:

STEP 1: Locate the amber and red clearance lamps on the driver’s side and passenger side on the sidewalls;

STEP 2: Clean the area directly below the amber and red clearance lamps with isopropyl alcohol (an area of 6” x 6”);

STEP 3: Apply the matching reflectors directly below clearance lamp and firmly press into place.

- Amber Reflector to Amber Lamp, Red Reflector to Red Lamp;
- Ensure there are not any bubbles in the reflex sticker;

DEALER REPAIR CODES: Dealer Connect

PRIOR AUTHORIZATION IS REQUIRED

CANADA	REPAIR CODE	DESCRIPTION	ALLOWABLE HOUR(S)
2024-565	RC-056-03-00-004616	PERFORM REMEDY	.20 HRS.

CONTACT	PHONE
CUSTOMER SERVICE	(269) 467-6604

The Recall shall be considered the utmost priority to remedy the 2024-2025 Viking and Clipper Travel Trailer in question. **The retail consumer shall not be charged** any amount of monies for remedy to their 2024-2025 Viking and Clipper Travel Trailer listed under this Recall.

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If your dealership has already performed the remedy to 2024-2025 Viking and Clipper Travel Trailer, your dealership is entitled to the reimbursement as stated above by filing a claim using the indicated repair code(s). If the remedy needs to be performed on an out of warranty 2024-2025 Viking and Clipper Travel Trailer in which the VIN falls under as stated in the identified VIN listing, your dealership is entitled to the reimbursement as stated above by filing a claim using the indicated repair code(s).

Notice:

In no manner shall a Forest River Product Owner or Coachmen Product Owner be charged any fee(s) for scheduling, conduction or completion of the recall. Additionally, all dealership(s) that are Forest River and/or Coachmen dealership(s) are Federally Mandated to perform the recall once presented with this recall whether by the Owner or Dealership receipt of this letter, without denial of service to the Owner. Lastly, denial of a remedy for this recall is a Federal Violation punishable by law resulting substantial fines and/or civil penalties.

Federal Regulation requires that any lessor receiving this Recall must forward a copy of this notice to the lessee within ten days. If your dealership no longer owns this vehicle, please inform the Warranty Manager of the product listed above of the change of ownership.

Sincerely,
Forest River, Inc.
Office of Corporate Compliance