

New Safety Recall Advanced Communication – 95B

FCA US LLC (FCA US) has announced a safety recall on certain 2020 - 2024 model year (JL) Jeep Wrangler and 2022 - 2024 model year (WL) Jeep Grand Cherokee Plug-In Hybrid Electric Vehicles (PHEVs).

REASON FOR THIS SAFETY RECALL

Some of the above vehicles may have been built with a battery pack which contains cells which are susceptible to separator damage. Separator damage, combined with other complex interactions within the cells, may lead to a vehicle fire. A vehicle fire can result in increased risk of occupant injury and/or injury to persons outside the vehicle, as well as property damage.

Vehicle risk is reduced when the battery charge level is depleted. Accordingly, owners are advised to refrain from recharging. Out of an abundance of caution, FCA US is also advising owners of these vehicles to park away from structures or other vehicles until the remedy is obtained.

SERVICE ACTION

FCA US will conduct a voluntary safety recall on all affected vehicles. Remedy is a software flash followed by a HV battery replacement if needed. The remedy for this condition is not currently available. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 4th Quarter of 2024.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations FCA US LLC