



New Safety Recall Advanced Communication – 99B

FCA US LLC (FCA US) has announced a safety recall on certain 2024 (VF) RAM ProMaster Battery Electric Vehicles (BEV) equipped with a 400V G1200 FR Electric Drive Motor (sales code ELA).

VINs identified as being involved in this campaign are currently live and searchable.
Stop sale is in effect for the above-identified vehicles.

Vehicles impacted by a stop sale are eligible for reimbursement allowance through the Recall Floorplan Reimbursement Policy (RFPRP), which can be requested upon recall claim submission.

IMPORTANT: Some of the involved vehicles may be in dealer new vehicle inventory. Federal law requires you to complete this recall service on these vehicles before retail delivery. Violation of this requirement by a dealer could result in a civil penalty of up to \$27,168 per vehicle. Involved vehicles can be determined by using the VIP inquiry process.

REASON FOR THIS SAFETY RECALL

Some of the above vehicles may have been produced with incorrect Motor Control Processor A (MCPA) software that may allow a loss of propulsion in certain circumstances. An unexpected loss of propulsion can cause a vehicle crash without prior warning.

SERVICE ACTION

FCA US will conduct a voluntary safety recall to reprogram the MCPA with corrected software. The remedy for this condition is not currently available. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 4th Quarter of 2024.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations
FCA US LLC