



09/27/2024

New Safety Recall Advanced Communication – 99B

FCA US LLC (FCA US) has announced a safety recall on certain 2024 (VF) RAM ProMaster Battery Electric Vehicles (BEV) equipped with a 400V G1200 FR Electric Drive Motor (sales code ELA).

REASON FOR THIS SAFETY RECALL

Some of the above vehicles may have been produced with incorrect Motor Control Processor A (MCPA) software that may allow a loss of propulsion in certain circumstances. An unexpected loss of propulsion can cause a vehicle crash without prior warning.

SERVICE ACTION

FCA US will conduct a voluntary safety recall to reprogram the MCPA with corrected software. The remedy for this condition is not currently available. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 4th Quarter of 2024.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations
FCA US LLC