

RECALL ACTION

Reference number:	RA-03-1973	Issued: 18 September, 2024
Subject:	Oil Cooler Hoses	
Model(s):	DBX707, Vantage and DB12	
VIN range:	Refer to the separately published list of VINs (Vehicle Identification Numbers)	
Applicable to:	All Dealers	
Distribute to:	Head of Business After Sales Manager Service Manager Sales Manager	Warranty Staff Technician(s) Parts Staff

Attached Documents:

- Copy of the Owner Notification letters
- Copy of the Change of Keeper or Address form

Reason for this Recall Action

Aston Martin has determined that a defect which relates to motor vehicle safety may exist on the below vehicles.

Vehicle	Build Date Range
DBX707	September 2022 to July 2024
Vantage	October 2023 to June 2024
DB12	September 2023 to July 2024

On affected vehicles, certain oil hoses for the engine oil cooler may be prone to split with a resulting loss of oil and oil pressure. Sudden and rapid loss of oil and oil pressure could lead to the engine stalling or seizing which could increase the risk of accident or fire (in the presence of an ignition source). After failing, a warning message will show on the instrument panel to warn of low oil level and pressure. The driver may also see smoke from the engine area.

On the affected vehicles it is necessary to replace the oil cooler hoses.

Aston Martin recall campaign RA-03-1926 is not related to RA-03-1973. However any vehicle repaired in RA-03-1926 prior to 15th of August 2024 will not have used the latest level of parts and therefore those vehicles are included in RA-03-1973.

PLEASE DO A CHECK OF ALL VEHICLES THAT ARE IN THE AFFECTED VIN LIST

Communications

The customer letters and the "Change of Keeper or Address" form are uploaded to Technical Hub.

There are two customer letter templates for this Recall Action.

- RA-03-1973 Customer Letter 1 is to be used to notify a customer whose vehicle was not previously a part of RA-03-1926.
- RA-03-1973 Customer Letter 2 has been provided to notify a customer that has had a repair with earlier level parts in RA-03-1926.

Refer to the VIN list for which version of RA-03-1973 customer letter template to use.

When the customer calls to make an appointment, briefly describe the repair which will be done to the customer's vehicle and explain the reason for this work. Tell the customer that the repair will be done at no cost to them.

Workshop Procedure

DBX707

Replace the oil cooler hoses set (refer to Workshop Manual Procedure 03.03.DH).

DB12 and Vantage

Replace the oil cooler hoses set (refer to Workshop Manual Procedure 03.02.GM).

Part Data

Note: An initial stock of oil cooler hoses will be allocated to your Dealership automatically based on your vehicle inventory. They will be sent to you directly from the Aston Martin Parts Distribution Centre (PDC) within 48 hours of the publication of this document. Additional stock can be ordered for the repair of customer units.

Description	Part Number	Quantity
DBX707		
Hose Assembly- Oil Cooler Outlet	PY83-6B748-CC	1
Hose Assembly- Oil Cooler Inlet	PY83-6B747-CC	1
DB12 and Vantage		
Hose Assembly- Oil Cooler Outlet	RY63-6B748-AB	1
Hose Assembly- Oil Cooler Inlet	RY63-6B747-AB	1

Warranty Data

Procedure and Labour Time

Description	Labour Time	ROT Code
Replace oil cooler hoses DBX707	1.7 hours	03.03.DH
Replace oil cooler hoses Vantage	3.3 hours	03.02.GM
Replace oil cooler hoses DB12	2.55 hours	03.02.GM

To contact Aston Martin for further information about this document, please refer to the "Contact Us" page in Technical Hub.

Copy of the Owner Notification Letter

[Date DD Month, YYYY]

[Customer Name]
[Customer Address 1]
[Customer Address 2]
[Customer City/County]
[Customer Country]

IMPORTANT SAFETY RECALL NOTICE

NHTSA Recall [NHTSA Ref]

This notice applies to your vehicle: [INSERT VIN]

Dear [Customer]

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Safety Recall Actions RA-03-1973 – Oil Cooler Hoses

REASON FOR THIS RECALL ACTION

Aston Martin has decided that a defect which relates to motor vehicle safety may exist in certain DBX, DB12 and Vantage vehicles that were manufactured from September 2022 through June 2024.

Aston Martin has not received any report of an accident or injury caused by the defect. As a precaution, however, we ask that you contact your dealer for assistance with this important safety action.

On affected vehicles, certain oil hoses for the engine oil cooler may be prone to split with a resulting loss of oil and oil pressure. Sudden and rapid loss of oil and oil pressure could lead to the engine stalling or seizing which could increase the risk of accident or fire (in the presence of an ignition source). After failing, a warning message will show on the instrument panel to warn of low oil level and pressure. The driver may also see smoke from the engine area.

The repair involves the quick and simple replacement of the oil hoses for the oil cooler.

The models affected are:

- 2022 to 2024 DBX707
- 2023 to 2024 DB12
- 2024 Vantage

Copy of the Owner Notification Letter

WHAT WE WILL DO

Aston Martin will replace the affected hoses for the oil cooler.

This action will be done at no cost to yourself.

WHAT YOU SHOULD DO

Please contact your Aston Martin dealer as soon as possible to arrange a date for the repair. They will be able to explain why this Recall Action is necessary. Instructions for making this correction have been sent to your dealer. The labour time necessary to complete this service correction is a maximum of 3 hours plus scheduling and processing your vehicle.

If, for any reason, you are not able to have this safety defect remedied without charge or within a reasonable time, you can contact:

- Aston Martin Customer Service by calling 1-886-276-6661
- The Administrator, by letter to National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-275-9171) or go to <http://www.nhtsa.gov>.

IF YOU NO LONGER OWN THE VEHICLE

If you have sold or traded your vehicle, please tell us by completing the enclosed Change of Keeper form and returning it to us.

We are sorry to cause inconvenience with this Recall Action. However, this action has been taken in the interest of your safety and continued satisfaction with our products.

Yours sincerely

[Dealer's Representative]
[Representative's Job Title]
[Dealer Name]

Copy of the Owner Notification Letter

[Date DD Month, YYYY]

[Customer Name]
[Customer Address 1]
[Customer Address 2]
[Customer City/County]
[Customer Country]

IMPORTANT SAFETY RECALL NOTICE

NHTSA Recall [NHTSA Ref]

This notice applies to your vehicle: [INSERT VIN]

Dear [Customer]

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Safety Recall Action RA-03-1973 – Oil Cooler Hoses

REASON FOR THIS RECALL ACTION

Aston Martin has decided that a defect which relates to motor vehicle safety may exist in certain DBX707 vehicles that were manufactured from September 2022 through June 2024.

Aston Martin has not received any report of an accident or injury caused by the defect. As a precaution, however, we ask that you contact your dealer for assistance with these important safety actions.

On affected vehicles, certain oil hoses for the engine oil cooler may be prone to split with a resulting loss of oil and oil pressure. Sudden and rapid loss of oil and oil pressure could lead to the engine stalling or seizing which could increase the risk of accident or fire (in the presence of an ignition source). After failing, a warning message will show on the instrument panel to warn of low oil level and pressure. The driver may also see smoke from the engine area.

The repair involves the quick and simple replacement of the oil hoses for the oil cooler.

Unfortunately, **the work completed under recall campaign RA-03-1926 to replace the oil cooler hoses will not remedy this defect** and we will need to replace the oil cooler hoses on your vehicle again. It is essential that you bring your vehicle back again to have the new repair completed.

The models affected are:

- 2022 to 2024 DBX707

Copy of the Owner Notification Letter

WHAT WE WILL DO

Aston Martin will replace the affected hoses for the oil cooler.

This action will be done at no cost to yourself.

WHAT YOU SHOULD DO

Please contact your Aston Martin dealer as soon as possible to arrange a date for the repair. They will be able to explain why this Recall Action is necessary. Instructions for making this correction have been sent to your dealer. The labour time necessary to complete this service correction is a maximum of 3 hours plus scheduling and processing your vehicle.

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Yours sincerely

[Dealer's Representative]
[Representative's Job Title]
[Dealer Name]

