

From: [Broadcast Messaging System](#)
To: [DL-BMS Message Monitors](#)
Subject: BMW Recall 24V-xxx: Front End Connection
Date: Wednesday, September 25, 2024 3:43:55 PM

Publish Date: September 25, 2024
From: Technical Service
Expiration Date: October 9, 2024

DCSnet Message
Urgent



Subject: **BMW Recall 24V-xxx: Front End Connection**

BMW AG has issued a Delivery Stop (effective September 19, 2024) on a small number of Model Year 2023 - 2024 BMW vehicles that were produced between May 31, 2023, and November 27, 2023.

As of September 25, 2024 this Delivery Stop has been upgraded to a Safety Recall.

During vehicle assembly, the bolts, which connect the front module to the vehicle chassis, may not have been tightened according to specifications which, in a crash, could increase the risk of injury.

Do not deliver to a customer, a New, Certified Pre-Owned or Used vehicle subject to a Delivery Stop, until the vehicle is repaired. Do not use or sell replacement equipment/parts subject to a Delivery Stop.

The Recall Notice and FAQ have been attached for further information.

The bulletin will be updated when additional information becomes available.

Sincerely,
Technical Service

Attachments: [B410524_Rev01\[1727293351941\].pdf](#)
 [B410524 Recall Notice\[1727293351941\].pdf](#)
 [B410524 24V-xyz-F44-FrontModule-FAQ-\(25Sep2024\)\[1727293351941\].pdf](#)
[B410524_Rev01\[1727293351941\].pdf](#) [B410524_Rev01\[1727293351941\].pdf](#)
[B410524 Recall Notice\[1727293351941\].pdf](#)
[B410524 24V-xyz-F44-FrontModule-FAQ-\(25Sep2024\)\[1727293351941\].pdf](#)

Recipients: All, 51826, BMW of Mt. Kisco, All Departments, All Personnel
All, 35744, BMW of Murrieta, All Departments, All Personnel
BMW Passenger Cars, CC-All





SIB 41 05 24

2024-09-25

RECALL 24V-XXX: FRONT END CONNECTION

What's New:

- Title changed
- This Delivery Stop has been upgraded to a Safety Recall
- Situation section updated
- Recall Notice and FAQ added

MODEL

E-Series	Model Description	Production Date
F44	(2 Series Gran Coupe)	May 31, 2023 – November 27, 2023

AFFECTED VEHICLES

Vehicles which require this campaign to be completed will show it as “Open” when checked either in AIR, AWP, Campaign Summary or Warranty Vehicle Inquiry.

Please make sure you check your dealer inventory as soon as possible. As of September 20, 2024, you can see a list of affected vehicles in Inventory Campaign Details (ICD) under ROSS.

SITUATION

BMW AG has issued a Delivery Stop (effective September 19, 2024) on a small number of Model Year 2023 - 2024 BMW vehicles that were produced between May 31, 2023, and November 27, 2023.

As of September 25, 2024, this Delivery Stop has been upgraded to a Safety Recall

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The Recall Notice and FAQ have been attached for further information.

The bulletin will be updated when additional information becomes available.

Supporting Materials

[picture_as_pdf B410524 Recall Notice.pdf](#)

[picture_as_pdf B410524 24V-xyz-F44-FrontModule-FAQ-\(25Sep2024\).pdf](#)

SAFETY RECALL NOTICE

To: All Center Operators, Sales Managers, Service Managers, Parts Managers and Warranty Processors

RE: Recall 24V-xxx: Front End Connection – B41 05 24

BMW AG has issued a Delivery Stop (effective September 19, 2024) on a small number of Model Year 2023 - 2024 BMW vehicles that were produced between May 31, 2023, and November 27, 2023.

As of September 25, 2024, this Delivery Stop has been upgraded to a Safety Recall

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that Centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

Safety Recall
24V-xyz
Front Module
Model Year 2023-2024
BMW 2 Series Gran Coupe
Issue Date: 09/25/2024

Q1. Which BMW Group models in the US are potentially affected by this Safety Recall?

Certain Model Year 2023-2024 BMW 2 Series Gran Coupe models in the US are potentially affected.

Q2. What is the specific issue?

During vehicle assembly, the bolts, which connect the front module to the vehicle chassis, may not have been tightened according to specifications which, in a crash, could increase the risk of injury.

Q3. Why are other models / vehicles not included in this Safety Recall?

Other models have been assembled according to specifications.

Q4. Can I continue to drive my vehicle?

Yes. However, when you are notified by BMW of this Safety Recall that a remedy is available, please contact an authorized BMW center to schedule an appointment as soon as possible. For the latest updates to this Safety Recall, please visit bmwusa.com/recall. **If you are not the only driver of this vehicle, please advise all other drivers of this important information.**

Q5. How did BMW Group become aware of the issue?

BMW Group became aware of the issue through its quality control procedures.

Q6. How will I be informed of this Safety Recall?

Owners of potentially affected vehicles will be notified via First Class mail advising them of this Safety Recall and to schedule an appointment with an authorized BMW center as soon as possible to have the remedy performed. For the latest updates to this Safety Recall, please visit bmwusa.com/recall.

To ensure BMW has the most up-to-date contact and vehicle information, owners should register their vehicle at bmwusa.com/myBMW. Registration is free and will give them access to other information specific for their BMW vehicle. Alternatively, owners can visit bmwusa.com/recall and click on "**Manage recall notices and contact information**".

Q7. How will my vehicle be remedied?

The bolts will be inspected and, if necessary, tightened to the correct specifications for free which should take several hours.

Q8. Do I have to wait for BMW to contact me to have the remedy performed?

Yes. We are in the process of implementing this Safety Recall to ensure that the necessary parts, tools, and procedures are available. For the latest updates to this recall, please visit bmwusa.com/recall.

From: [Broadcast Messaging System](#)
To: [DL-BMS Message Monitors](#)
Subject: MINI Recall 24V-xxx: Front End Connection
Date: Wednesday, September 25, 2024 4:20:07 PM

Publish Date: September 25, 2024
From: Technical Service
Expiration Date: October 9, 2024

DCSnet Message
Urgent



Subject: **MINI Recall 24V-xxx: Front End Connection**

BMW AG has issued a Delivery Stop (effective September 19, 2024) on a small number of Model Year 2025 MINI vehicles that were produced between March 5, 2024, and June 28, 2024.

As of September 25, 2024, this Delivery Stop has been upgraded to a Safety Recall.







During vehicle assembly, the bolts, which connect the front module to the vehicle chassis, may not have been tightened according to specifications which, in a crash, could increase the risk of injury.

Do not deliver to a customer, a New, Certified Pre-Owned or Used vehicle subject to a Delivery Stop, until the vehicle is repaired. Do not use or sell replacement equipment/parts subject to a Delivery Stop.

The Recall Notice and FAQ have been attached for further information.

The bulletin will be updated when additional information becomes available.

Sincerely,
Technical Service

Attachments:  [M410124_Rev01\[1727295055851\].pdf](#) 
 [M410124_Recall Notice\[1727295055851\].pdf](#) 
 [M410124_24V-xyz-U25-FrontModule-FAQ-\(25Sep2024\)](#)
[\[1727295055851\].pdf](#)  [M410124_Rev01\[1727295055851\].pdf](#)
[M410124_Recall Notice\[1727295055851\].pdf](#)
[M410124_24V-xyz-U25-FrontModule-FAQ-\(25Sep2024\)\[1727295055851\].pdf](#)

Recipients: All, 25244, Checkered Flag BMW/MINI, All Departments, All Personnel
All, 34821, BMW/ MINI of Ontario, All Departments, All Personnel
All, 04637, Bob Smith BMW/MINI, All Departments, All Personnel
MINI Passenger Cars C.C-All



SIM 41 01 24

2024-09-25

RECALL 24V-XXX: FRONT END CONNECTION

What's New:

- Title changed
- This Delivery Stop has been upgraded to a Safety Recall
- Situation section updated
- Recall Notice and FAQ added

MODEL

E-Series	Model Description	Production Date
U25	MINI Countryman	March 5, 2024 – June 28, 2024

AFFECTED VEHICLES

Vehicles which require this campaign to be completed will show it as “Open” when checked either in AIR, AWP, Campaign Summary or Warranty Vehicle Inquiry.

Please make sure you check your dealer inventory as soon as possible. As of September 20, 2024, you can see a list of affected vehicles in Inventory Campaign Details (ICD) under ROSS.

SITUATION

BMW AG has issued a Delivery Stop (effective September 19, 2024) on a small number of Model Year 2025 MINI vehicles that were produced between March 5, 2024, and June 28, 2024.

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Supporting Materials

[picture_as_pdf M410124 Recall Notice.pdf](#)

[picture_as_pdf M410124_24V-xyz-U25-FrontModule-FAQ-\(25Sep2024\).pdf](#)

SAFETY RECALL NOTICE

To: All Center Operators, Sales Managers, Service Managers, Parts Managers and Warranty Processors

RE: Recall 24V-xxx: Front End Connection – M41 01 24

BMW AG has issued a Delivery Stop (effective September 19, 2024) on a small number of Model Year 2025 MINI vehicles that were produced between March 5, 2024, and June 28, 2024.

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Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

**Safety Recall
24V-xyz
Front Module
Model Year 2025
MINI Countryman S ALL4
Issue Date: 09/25/2024**

Q1. Which MINI models in the US are potentially affected by this Safety Recall?

Certain Model Year 2025 MINI Countryman S ALL4 models in the US are potentially affected.

Q2. What is the specific issue?

During vehicle assembly, the bolts, which connect the front module to the vehicle chassis, may not have been tightened according to specifications which, in a crash, could increase the risk of injury.

Q3. Why are other models / vehicles not included in this Safety Recall?

Other models have been assembled according to specifications.

Q4. Can I continue to drive my vehicle?

Yes. However, when you are notified by MINI of this Safety Recall that a remedy is available, please contact an authorized MINI dealer to schedule an appointment as soon as possible. For the latest updates to this Safety Recall, please visit miniusa.com/recall.

If you are not the only driver of this vehicle, please advise all other drivers of this important information.

Q5. How did MINI become aware of the issue?

MINI became aware of the issue through its quality control procedures.

Q6. How will I be informed of this Safety Recall?

Owners of potentially affected vehicles will be notified via First Class mail advising them of this Safety Recall and to schedule an appointment with an authorized MINI dealer as soon as possible to have the remedy performed. To locate your nearest authorized MINI dealer, please visit miniusa.com/dealer.

Q7. How will my vehicle be remedied?

The bolts will be inspected and, if necessary, tightened to the correct specifications for free which should take several hours.

Q8. Do I have to wait for MINI to contact me to have the remedy performed?

Yes. We are in the process of implementing this Safety Recall to ensure that the necessary parts, tools, and procedures are available. For the latest updates to this recall, please visit miniusa.com/recall.