

INTEROFFICE MEMORANDUM

Original Publication Date: September 20, 2024

To: All Toyota Region and Private Distributor General Managers / Vice Presidents

From: Gary Ross 
Vice-President, Product Quality and Service Support

SAFETY RECALL 24TA11 (Remedy Notice)

Certain 2023- 2024 Model Year Corolla Cross HV
Temporary Hard Brake Pedal During Cornering

Specific information for Region support is provided below.

Condition

In certain situations, during brake application when turning a corner, a driver may temporarily experience a hard brake pedal that can cause the stopping distance to be more than expected. This can increase the risk of a crash.

Dealer Notification

The attached dealer letter will be sent to all Toyota dealers on September 20, 2024.

Please reference the attached Dealer Letter for additional details.

Please review this notification with your staff to assure that all relevant personnel have been briefed regarding this subject.

Thank you for your cooperation.